

**SUMMARY OF CURRENT MEANS OF COMPLIANCE WITH  
ORDER NO. 719'S REQUIREMENTS REGARDING RESPONSIVENESS  
RTO Responsiveness and Governance Working Group  
January, 2009**

**A.     *Inclusiveness.***

- *Meetings with NEPOOL.* The Participants Agreement requires at least two meetings annually of the Board and NEPOOL, as well as director attendance at Participants Committee meetings upon request. Additionally, members of the Board meet with NEPOOL in the context of the RSP.
- *Interaction with States.* The Board meets with NECPUC at least twice annually, and also in conjunction with the RSP. Moreover, individual directors are assigned to one or more state public utilities commissions and meet regularly with representatives of those agencies.
- *Director Nomination Process.* The Participants Agreement establishes a Nominating Committee for the nomination of ISO-NE's directors. The Committee is composed of representatives of each of NEPOOL's six sectors, a representative of NECPUC, and members of the Board of Directors.
- *Ability to Submit Documents to the Board.* As required by the Participants Agreement, the ISO's website includes agendas for Board meetings and a link for sending documents to the Board.

**B.     *Fairness in Balancing Diverse Interests.***

- *NEPOOL Structure.* NEPOOL is comprised of six sectors, each of which has an equal vote. Within the sectors, individual Participants each have a vote. Votes are by supermajority.
- *Stakeholder Process.* ISO-NE is contractually obligated to follow the stakeholder process except in exigent circumstances.

**C.     *Representation of Minority Positions.***

- *Reporting on NEPOOL Votes.* The Participants Agreement requires that management report to the Board (and the Commission) on the results of the stakeholder process.
- *Jump Ball.* ISO-NE must present to the Commission any alternative participant-sponsored Market Rule proposal that is approved by a vote of at least 60% of the Participants Committee.

**D.     *Ongoing Responsiveness.***

- *Documentation in the Participants Agreement.* Stakeholder input will continue until changed by the parties and approved by the Commission.
- *Establishment of Priorities.* ISO develops a detailed set of priorities for the year, consistent with its budget and business plan. This document is shared with NECPUC and NEPOOL for discussion to reach consensus on upcoming priorities.
- *Customer Surveys.* ISO-NE conducts a survey each year to assess customer satisfaction. Its results are reported to the Board.