

ISO news

For Customers of
ISO New England

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Customer and Asset Management System Outage Scheduled for Demand Resource Integration Upgrade

The Customer and Asset Management System (CAMS) will be unavailable for all access from Friday April 16 at 5:00 p.m. until Monday, April 19, 2010 at approximately 8:00 a.m. During this outage, CAMS will be upgraded for the Forward Capacity Market (FCM) beginning June 1, 2010 and loaded with new data to support registration functions for Demand Resources.

As part of the upgrade, ISO New England will retire active Other Demand Resource (ODR) assets and Load Response Program (LRP) assets as of June 1, 2010, and generate new Demand Assets with new ID numbers. However, Real-Time Price Response Assets will not be retired because of the continuation of the Real-Time Price Response program. Instead, they will be transitioned to the new registration platform and their Asset IDs will remain the same.

New Demand Asset, Measure and Facility data provided by Lead Market Participants and subsequently revised based on ISO New England review and additional customer feedback, will be also be uploaded to CAMS. Lead Market Participants are asked to review the new CAMS Demand Asset data to verify its accuracy, address any issues with Demand Assets in a “pending customer action” status, and provide any missing data when CAMS returns to service on Monday, April 19, 2010. If a Demand Asset is in a “pending customer action” status or data is missing, the Lead Participant should refer to the new Service Notes section in CAMS. The Service Notes area will contain explanations for what is needed for each Demand Asset. Lead Market Participants are also asked to review the Demand Asset to Demand Resource mapping and Demand Designated Entities (DDE) to Demand Resource designations. DDEs should review the assignment of Remote Terminal Units (RTU) to Demand Resources in CAMS.

• *Continued on next page*

Third Forward Capacity Auction Result Report is Now Available

On April 7, 2010, ISO New England completed its review of proration elections for the third Forward Capacity Auction for the 2012-2013 Capacity Commitment Period. A resource's final obligation, as the result of a resource's proration election, can be viewed in the SP_FCARESULT Forward Capacity Auction Result Market Information Server (MIS) report. If you have questions or difficulties retrieving this report, please contact Customer Support at 413-540-4220 or custserv@iso-ne.com. ●●●

Customer and Asset Management System... *Continued from page 1*

The partial dispatch of Demand Resources will be allowed starting in June 2010. As a result of that change, a merge process was developed to provide customers an opportunity to merge like resources to facilitate compliance with partial dispatch. The effort to identify the split and merge of certain commercial Demand Resources was completed on April 7, 2010. Eligible Demand Resources that merged will be mapped to Demand Assets that were the basis of the commercial Demand Resources and used during the evaluation process for the Demand Resource split/merge effort. Demand Resource and Asset mappings unaffected by the split/merge effort will be reestablished using new Asset IDs. Lead Market Participants should verify this information is correct in CAMS after the April 19, 2010 completion of the upgrade.

Lead Market Participants are strongly advised to submit changes for Demand Assets no later than May 13, 2010, in order for the changes to be effective for the June 1, 2010 operating day. Submitting changes by May 13, 2010, will allow ISO New England seven full business days for the review process and if approved, seven calendar days for the monthly communications check-out process. Due to the potential for a larger than normal volume of changes being submitted for June 1, 2010, it is recommended that Lead Market Participants submit any changes well in advance of the May 13 deadline. Changes submitted after May 13 will be accommodated as they are received, but are not guaranteed resolution prior to the start of the monthly communications check-out process.

Two existing CAMS access roles are changing and one new role is being created effective April 19, 2010. The two existing roles will be converted automatically during the CAMS upgrade. There is no need for CAMS users to contact ISO New England or their Security Administrator unless a new user requires access.

- The External LRP Asset Maintainer role will be converted to the **External Demand Asset Maintainer** role. Users will have read/write access to the new Demand Asset section of CAMS as well as read-only access to the existing Interruptible Loads section.
- The External LRP Asset Viewer role will be converted to the **External Demand Asset Viewer** role. Users will have read-only access to the new Demand Asset section and the existing Interruptible Loads section of CAMS.
- The new CAMS role of **External Host Participant Viewer** will give users read-only access to resources in the new Demand Asset section for which they are the Host Participant.

Regardless of the user's access level, all existing LRP assets will be read-only in CAMS after the upgrade. If a LRP asset needs to be retired or transferred for the ICAP Transition Period between April 19 and April 30, or have its Day-Ahead flag changed effective between April 19 and May 31, 2010, Enrolling Participants must inform ISO New England by submitting the Load Response Change Request Form found on the ISO Web site under [Support > Active Customer & Asset Information](#). Instructions for submittal of information are included with the form.

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REGISTER NOW

Only a few seats remain for the FCM 101 class in May. Don't be left unprepared for the Forward Capacity Market on June 1, 2010.

Forward Capacity Market (FCM 101)

May 11-13, 2010 | Hotel Northampton, Northampton, MA | [Register Now*](#)

Demand Resource Operator Training (DROT)

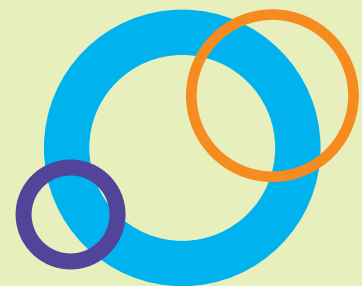
April 27-28, 2010 | Hotel Northampton, Northampton, MA | [Register Now*](#)

May 4-5, 2010 | Hotel Northampton, Northampton, MA | [Register Now*](#)

Generator Resource Operator Training (GROT)

April 29, 2010 | Hotel Northampton, Northampton, MA | [Register Now*](#)

November 2, 2010 | Hotel Northampton, Northampton, MA | [Register Now*](#)



For the complete list of 2010 training sessions, refer to the [Course Schedule](#) on the ISO New England Web site.

*If, when you attempt to register, you get a "closed" message; please contact Debi Smith directly at 413-535-4069.

New Demand Resource User Interface is Coming in May

Baselines in the Internet Based Communication System - Open Solution (IBCS-OS) are not being transferred to the new Demand Resource User Interface (DR UI) due to the CAMS upgrade for Demand Resource Integration Project and the split/merge and asset data conversion. The production version of the DR UI will be available on the SMD Applications Home Page the first week of May 2010. This production version release will give Participants ample time to upload telemetry to build baselines prior to the May 23, 2010, submittal deadline in order to be included in the June 1, 2010 communications model. A User Guide for the production version of the DR UI is available from the ISO Web site under [Support >User Guides](#).

The DR UI has been available in the Sandbox since early March 2010 to allow users to test scripts for uploading or downloading telemetry data. Users who have access to the Sandbox DR UI will have to request their Security Administrator grant them access to the production DR UI. Access will not be granted automatically. After the CAMS upgrade, the following DR UI access roles will be available:

- The **DDE Read Only** role has permission to query hourly availability, monthly maximum hourly demand reduction, DR 2200 forecast, the current DR forecast, asset baselines and telemetry as a DDE.
- The **DDE Read Write** role has all the permissions of DDE Read Only plus permission to submit hourly availability, monthly maximum hourly demand reduction, and telemetry corrections as a DDE.
- The **DR Lead Part Read Only** role has all the same permissions as DDE Read Only, except that this user views resources and assets for which they are the Lead Participant instead of those for which they are the DDE.
- The **DR Lead Part Read Write** role has all the same permissions as DDE Read Write, except that this user views resources and assets for which they are the Lead Participant instead of those for which they are the DDE.
- The **Meter Reader Read Only** role has permissions to query asset telemetry for assets for which they are the meter reader.
- The **Meter Reader Read Write** role has the permissions of Meter Reader Read Only plus permission to submit telemetry corrections for assets for which they are the meter reader.

Additional information about the Demand Resource Integration Project can be found in the materials posted for the [Demand Resources Working Group](#) and the [Demand Resources IT Infrastructure Working Group](#).

If you have any questions about the New Demand Resource User Interface coming in May, 2010, contact Customer Support at 413-540-4220 or email custserv@iso-ne.com.

Forward Capacity Market Dates to Remember

Listed by Capacity Commitment Period

2011-2012

May 3 - 5, 2010 Second Annual Reconfiguration Auction submission window open

2013-2014

April 20, 2010 Notification of FCA Qualified Capacity will be released
 April 22, 2010 Sponsor withdrawal deadline from the New Qualification Process
 April 27, 2010 Self Supply Designation deadline
 May 4, 2010 Informational filing to the Federal Energy Regulatory Commission submitted by ISO New England
 August 2, 2010 Forward Capacity Auction begins

2014-2015

March 15 - May 14, 2010 Show of Interest window open

Note: The above are listed as a courtesy and not inclusive of all Forward Capacity Market dates. Refer to Section III.13 of the Transmission, Markets & Services Tariff and ISO New England Manuals M-20: Installed Capacity and M-MVDR: Measurement and Verification of Demand Reduction Value from Demand Resources for complete Forward Capacity Market details or call ISO New England Customer Support at (413) 540-4220.

Customer and Asset Management System... *Continued from page 2*

All new Demand Asset registrations submitted through CAMS after the upgrade must have a requested operational date of June 1, 2010 or beyond; dates prior to that will be rejected. Keep in mind the asset registration timeline requirements when registering new demand assets in CAMS. Seven full business days are necessary to allow ISO New England for the review process and, if approved, seven calendar days for the monthly communications check-out process prior to the beginning of a new month. When needed, this includes having a baseline built before the data snapshot is taken to construct the communication model.

If you have any questions about the scheduled Demand Resource Integration Project upgrade to CAMS that is taking place from 5:00 p.m. on April 16 through 8:00 a.m. on April 19, 2010, contact Customer Support at 413-540-4220 or email custserv@iso-ne.com.●●●

Supplemental Availability Designation User Interface Available in May

Certain Generating Capacity Resources may be designated as Supplemental Capacity Resources by their Lead Market Participant under the eligibility provisions of Market Rule 1 section III.13.5.3.1. On May 3, 2010, the new *Supplemental Availability Designation* user interface will be available on the SMD Applications Home Page so that Lead Market Participants may designate resources as Supplemental Capacity Resources. The user interface will allow Lead Market Participants to view, submit or delete supplemental capacity designations for eligible resources.

If a Shortage Event occurs, the Lead Market Participant for a designated resource may submit Supplemental Availability Bilaterals, while the Lead Market Participant for the supplemented resource must confirm the Supplemental Availability Bilateral. Both of these bilateral activities are done through the InternalTransactions application on the SMD Applications Home Page. Users can request their Security Administrator grant them one of two types of access to the Supplemental Availability Designation user interface.

The *External Viewer* role allows the user to view their resources that are available for Supplemental Availability Bilaterals. The *External Maintainer* role allows the user to submit, update or delete their resource's designation as a Supplemental Capacity Resource.

The submission window for entering a Supplemental Availability Designation for a resource opens on the first day of the month prior to the Operating Day and closes at the submission deadline for Supply Offers in the Day-Ahead Energy Market for the Operating Day.

A user guide for the Supplemental Availability Designation User Interface will be posted to the ISO New England Web site under [Support > User Guides](#) to coincide with the May 3, 2010 release of new user interface.

If you have any questions about the Supplemental Availability Designation user interface, contact Customer Support at 413-540-4220 or email custserv@iso-ne.com.●●●

Release Date for Preliminary Capacity Requirement Report Announced

The Forward Capacity Market (FCM) Preliminary Capacity Requirement Market Information Server (MIS) Report for the June 2010 obligation month will be released no later than **May 28, 2010**. The new report entitled [SD_FCMPRECAPREQ](#) will show the megawatt value of capacity acquired through the FCM at the control area and capacity zone levels as well as each customer's preliminary capacity requirement. Report descriptions, templates and samples of this new report were released on March 15, 2010.

The determination of customer capacity requirements for each obligation month in the Capacity Commitment Period (CCP) is based on the Peak Contribution value that corresponds to the coincident system peak from the previous calendar year. The CCP beginning June 2010 uses the Peak Contribution values established during 2009. This new MIS report will show the preliminary customer share of Peak Contribution values based on its ownership of load assets.

The Capacity Load Obligation Bilateral window for the initial June 2010 FCM settlement obligation month opens no later than May 26, 2010. Capacity Load Obligation Bilaterals must be submitted and confirmed no later than 12:00 p.m. on the second business day after the end of the obligation month to be included in the initial settlement. To be included in the Data Reconciliation Process, Capacity Load Obligation Bilaterals may be submitted after the bill containing the FCM Settlement for an obligation month is issued, up to 101 days after the first day of the month following an obligation month.

If you have questions on this new MIS report, contact Customer Support at 413-540-4220 or custserv@iso-ne.com.●●●