



Office Hours

ISO New England External Affairs

Eric Johnson

EXECUTIVE DIRECTOR

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We have a mission that matters

Through collaboration and innovation, ISO New England plans the transmission system, administers the region's wholesale markets, and operates the power system to ensure reliable and competitively priced wholesale electricity



ISO New England Has Nearly Three Decades of Experience Overseeing the Region's Restructured Electric Power System

- **Regulated** by the Federal Energy Regulatory Commission
- **Reliability Coordinator** for New England under the North American Electric Reliability Corporation
- **Independent** of companies in the marketplace and **neutral** on technology



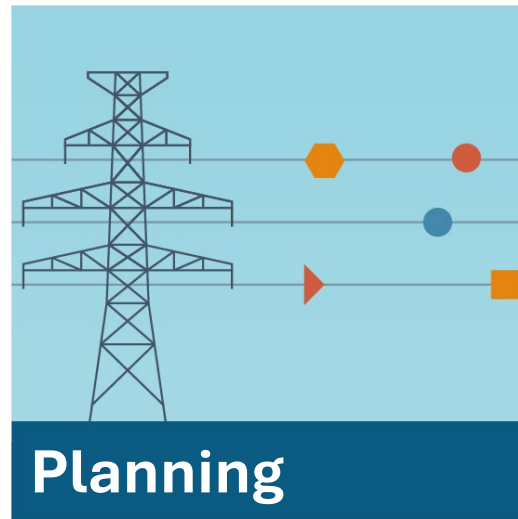
ISO New England Performs **Three Critical Roles** to Ensure Reliable Electricity at Competitive Prices



Coordinate and direct the flow of electricity over the region's high-voltage transmission system



Design, run, and administer the billion-dollar markets where wholesale electricity is bought and sold



Study, analyze, and plan to make sure New England's electricity needs will be met over the next 10 years

Things We Don't Do



Handle retail electricity



Own power grid infrastructure



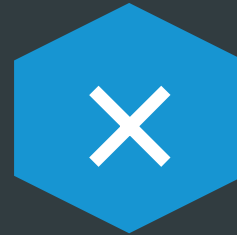
Have a stake in companies that own grid infrastructure



Have jurisdiction over fuel infrastructure



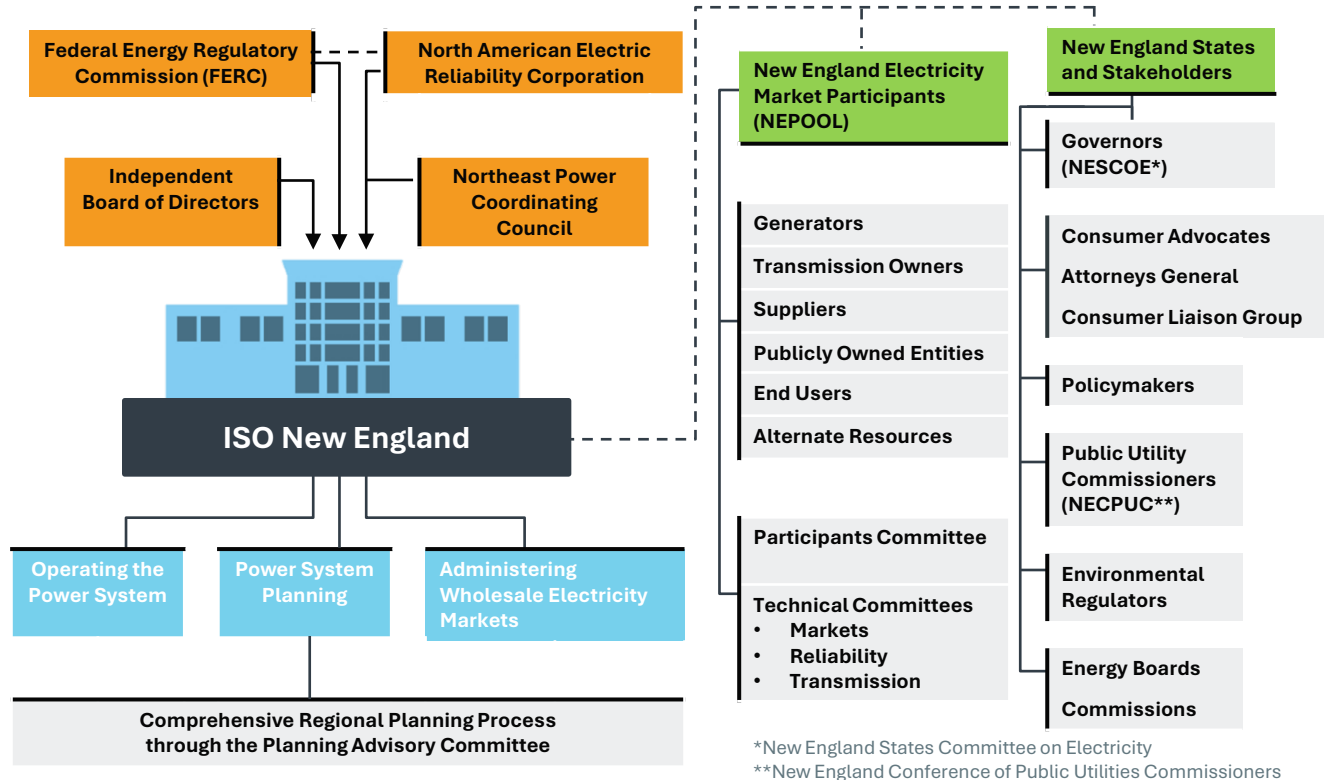
Have control over siting decisions



Plan the resource mix

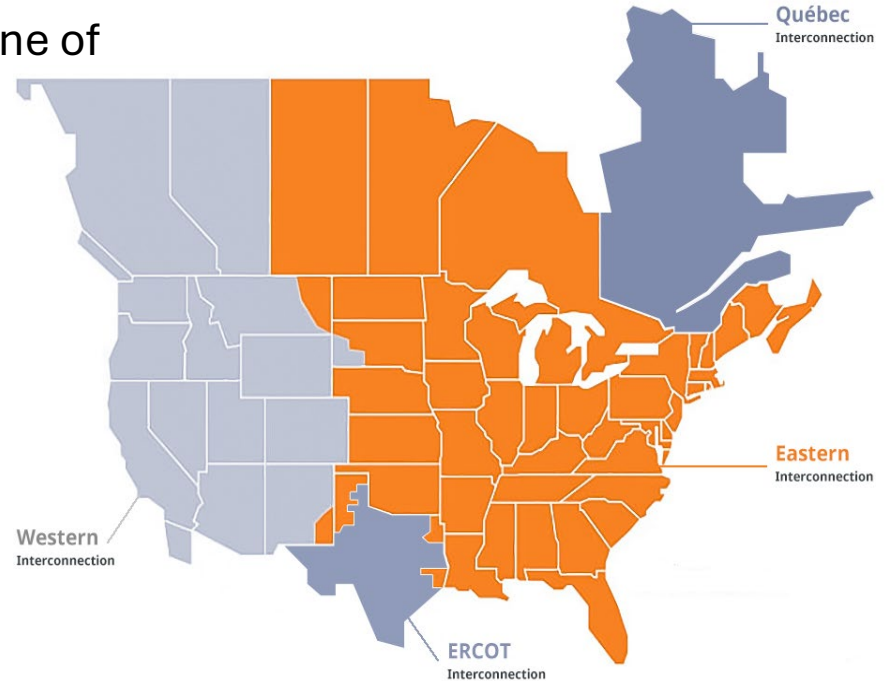


Numerous Entities Including an Independent Board Provide Oversight of and Input on ISO's Responsibilities



New England's Power Grid Is Part of a Larger Electric Power System

- Part of the **Eastern Interconnection**, one of four large power grids in North America
 - Interconnected through primarily alternating current (AC) transmission
- Tied to **Québec** only through direct current (DC) transmission
- 2003 blackout ushered in wide-area monitoring and **mandatory** reliability standards
- Subject to reliability standards set by **NERC** and **NPCC***



* North American Electric Reliability Corporation (NERC) and Northeast Power Coordinating Council (NPCC)

Ways to Learn More

Accessible webpages, fact sheets, and webinars on key initiatives



Access [presentations and speeches](#) by ISO technical experts, senior management, and External Affairs team at events in New England and beyond



Read [memos, reports, and public communications](#) prepared by ISO staff



View past [informational webinars](#) hosted by External Affairs



Learn more about [New England state](#) and [regional](#) power grid statistics

Upcoming Opportunities

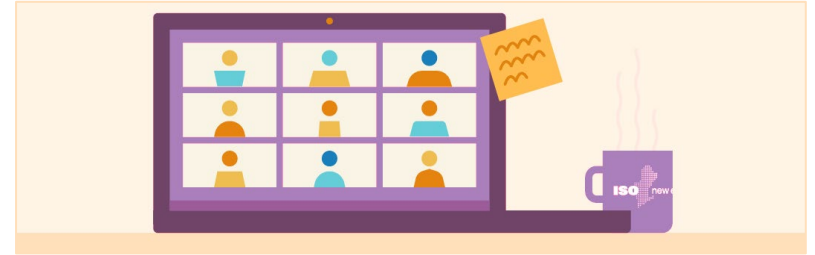


The CLG is a forum for sharing information between the ISO and electricity consumers in New England

2026 CLG Meeting Dates and Tentative Locations:

- Wednesday, March 25 – Vermont
- Tuesday, June 2 – Western Massachusetts
- Thursday, September 24 – Maine
- Wednesday, December 2 – Boston, MA

Learn more: <https://www.iso-ne.com/committees/industry-collaborations/consumer-liaison>



'Intro to ISO' webinar offered March 11 will provide an overview of ISO New England's three critical roles

- Designed for a non-technical audience to learn about ISO New England
- Session is free and open to the public

Learn more: <https://www.iso-ne.com/event-details?eventId=161778>

Questions?



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<https://www.iso-ne.com/about/government-industry-affairs>

ISO new england

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Our Team
Our External Affairs department maintains continuous communication with stakeholders to provide information on the wholesale electricity markets and power system.

Presentations and Conference Materials
Access presentations and speeches delivered by our technical experts, senior management, and External Affairs team at industry events in New England and across the nation.

Memos, Reports, and Other Public Communications
Access memos, reports, and other public communications prepared by our technical experts, senior management, and External Affairs team.

State Profiles
Supply and demand resources help meet New England's electricity needs, and state policies are transforming the resource mix.

Regional Profile
The region's wholesale electricity marketplace is securing reliable electricity at competitive prices and helping usher in a cleaner, greener grid.

Communications During Power System Emergencies
ISO New England communicates with government officials and state contacts during power system emergencies.

For More Information



Subscribe to *ISO Newswire*

[ISO Newswire](#) is your source for regular news about ISO New England and the wholesale electricity industry within the six-state region



Log on to ISO Express

[ISO Express](#) provides real-time data on New England's wholesale electricity markets and power system operations



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[ISO to Go](#) is a free mobile application that puts real-time wholesale electricity pricing and power grid information in the palm of your hand



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