

Consumer Liaison Group (CLG)

Exchanging information with consumers on the power system and wholesale electricity markets



ISO New England (the ISO, or ISO-NE) is the independent, nonprofit corporation responsible for keeping electricity flowing across the six New England states and ensuring that the region has reliable, competitively priced wholesale electricity today and into the future.

The CLG is a forum for the exchange of information between ISO New England and electricity consumers in the region. Meetings are **free and open to the public, with in-person and virtual opportunities to attend.** The CLG was formed to supplement stakeholder engagement and further support communication between the ISO and stakeholders, with a particular focus on electricity consumers, consumer advocates, and state government regulators.



The ISO held the first CLG meeting in 2009, and it remains a forum in which consumers provide input and information to the ISO and the ISO educates consumers on the regional power system.

Objectives of the CLG



Serve as a forum for consumers to learn about developments discussed at regional stakeholder meetings that may affect reliability and prices



Offer opportunities for consumers to receive information from ISO-NE



Provide a means of communication between consumers and consumer advocates and ISO-NE's senior management and subject matter experts



Learn More:

Subscribe to the CLG Email List for Meeting Updates
Email sarahadams@iso-ne.com

View Recordings of Past CLG Meetings
<https://vimeo.com/showcase/12118943>

Stay in the Know
<https://www.iso-ne.com/about/news-media>

A volunteer **CLG Coordinating Committee (CLGCC)** prepares meeting agendas with input from ISO-NE and CLG members. A current list of CLGCC members can be found on the CLG webpage.

Meetings include remarks from **guest speakers**—typically industry experts, policymakers or regulators—who provide unique perspectives on the meeting topic.

ISO-NE does not serve on the CLGCC but works with the Committee to **plan and host the meetings.** Each meeting features an update from the ISO on regional energy issues.

Share your feedback or ideas with the CLG Coordinating Committee and ISO staff who support the CLG meetings

