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Consumer Liaison Group National Grid Infrastructure Projects



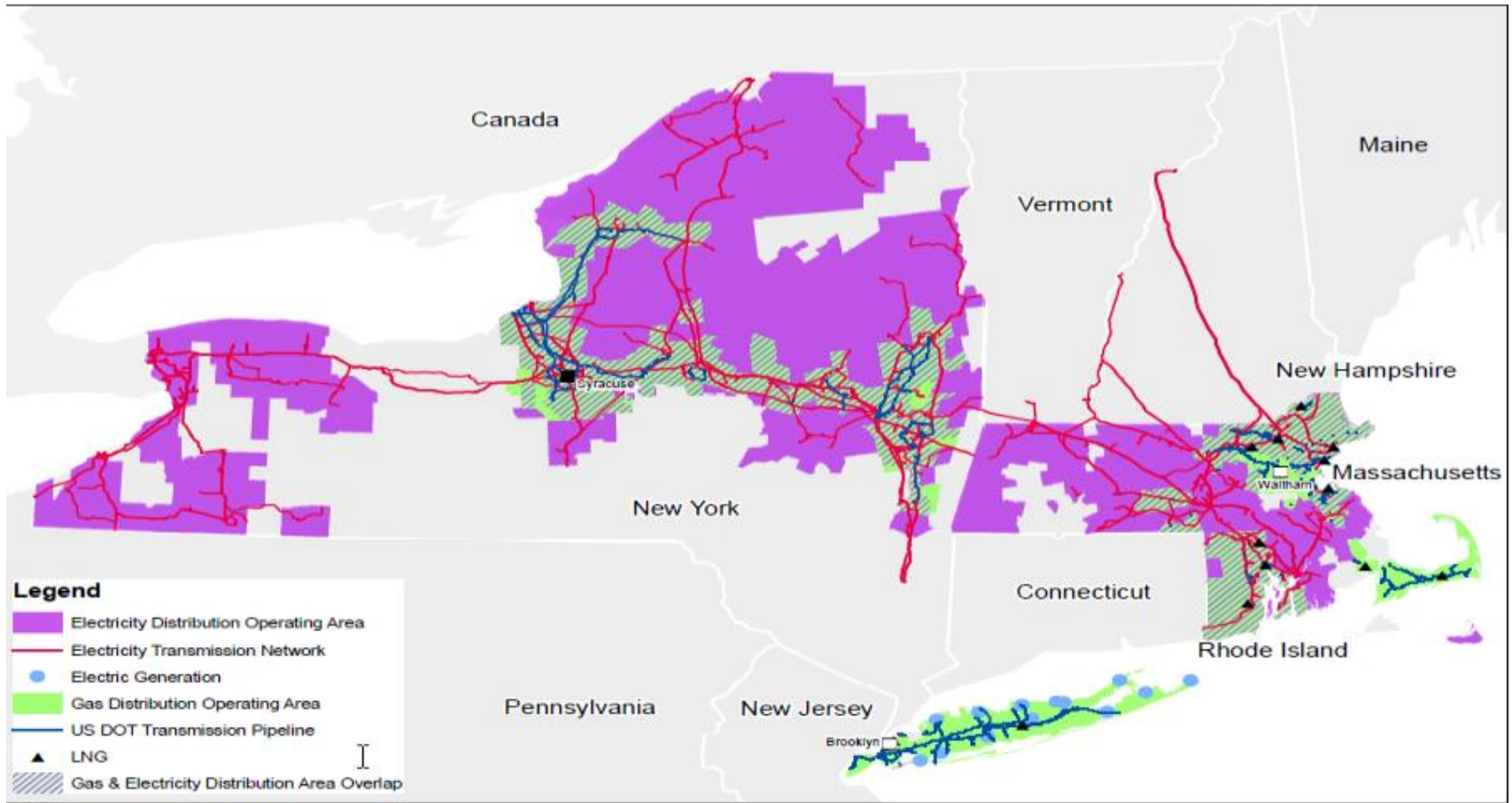
September 15, 2016



National Grid Service Territory

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Investing in RI Infrastructure

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The Way Forward

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Safety/compliance and reliability



Investing to grow and modernize the system



Improving the customer experience and helping customers manage their energy costs



Advancing clean energy solutions and environmental stewardship



Partnering with communities to make our region safer, healthier and more vibrant



Creating a more customer-centric, resilient, responsive, efficient and environmentally sound energy network to meet the needs of the 21st century.