



Resource Operator OP-14 Training

Purpose

Resource Operator OP-14 Training (ROOT) satisfies the initial and continuing training requirements listed in [OP-14](#) for designated entity (DE), demand-designated entity (DDE), and applicable lead market participants.

Specifically, this training is for personnel who perform any of these tasks:

- Communicating verbally with the ISO New England control room system operators
- Acknowledging or responding to verbal or electronic dispatch instructions
- Receiving and acknowledging Emergency Notification System (ENS) messages
- Performing redeclaration of generator, dispatchable asset related demand, alternative technology regulating resource, or continuous storage facility operational parameters or availability
- Performing resubmittal of demand-response resource operational parameters or availability

Personnel must complete ROOT *before* they perform any of the above-mentioned tasks to meet the **initial training** requirement.

Personnel must complete ROOT each subsequent year between the time that ROOT is updated and December 1st to meet the **continuing training** requirement.

You can take ROOT through our ISO New England Training & Events Network (ISO-TEN).

Web-Based Training

Cost: \$0.00

The Operations Training team has customized ROOT for personnel of each resource type.

We have sent announcements with specific links to each resource's management and training contacts. You can also get a link to ROOT for your resource type by emailing OperationsTraining@iso-ne.com.

Instructor-Led Training

Instructor-led training will be considered on a case-by-case basis.