

ISO New England Operating Procedure No. 21 - Operational Surveys, Energy Forecasting & Reporting and Actions During An Energy Emergency

Effective Date: ~~draft~~ January 12, 2021

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References:

Federal Energy Regulatory Commission (FERC), Order No. 587 - Standards for Business Practices of Interstate Natural Gas Pipelines; Coordination of the Scheduling Processes of Interstate Natural Gas Pipelines and Public Utilities

FERC, Order No. 698 - Standards for Business Practices for Interstate Natural Gas Pipelines; Standards for Business Practices for Public Utilities

NAESB Standard WEQ-0011 Gas/Electric Coordination Standards

NAESB WGQ Business Practice Standards, Additional Standards; Gas/Electric Operational Communication

ISO New England Inc. Transmission, Markets, and Services Tariff, Section III Market Rule 1 - Standard Market Design

ISO New England Inc. Transmission, Markets, and Services Tariff, Attachment D - ISO New England Information Policy

ISO New England Operating Procedure No. 4 - Action During a Capacity Deficiency (OP-4)

ISO New England Operating Procedure No. 7 - Action in an Emergency (OP-7)

ISO New England Operating Procedure No. 10 - Emergency Incident and Disturbance Notifications (OP-10)

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Appendix A – ~~Generator Survey~~ – [RETIRED \(Date TBD\)](#)

Appendix B - Electric/Gas Operations Committee's (EGOC) Operations
Communications Protocol

I. INTRODUCTION

This Operating Procedure (OP) documents the processes, and establishes the associated requirements for ISO New England Inc. (ISO) to:

1. Collect fuel availability and environmental limitation information for each coal, oil, natural-gas fired, and any other Resources that ISO determines to be necessary [referred to as “applicable resource(s)” for the purposes of this OP] from each respective Lead Market Participant (Lead MP);
2. Forecast and report on expected energy availability over a 21-day look ahead period;
3. Declare Energy Alerts and Energy Emergencies based on forecasted or Real-Time system conditions;
4. Take appropriate action in anticipation of, or during, an Energy Alert or Energy Emergency;
5. Communicate with interstate natural gas pipelines, Liquefied Natural Gas (LNG) import facilities, local gas distribution companies (LDCs), Designated Entities (DEs), and Lead MPs regarding all matters related to Resource fuel availability and environmental limitations;
6. Collect information related to winter readiness preparations from each Generator Asset;
7. Collect information related to natural gas pipeline system critical infrastructure.

This OP also documents the responsibilities of Lead MPs of applicable Resources for completion of ~~OP-21, Appendix A – Generator Survey (OP-21A)~~ the generator survey and winter readiness survey periodic surveys, related communications and reporting requirements, and expectations for responses related to an ISO declaration of an Energy Alert or an Energy Emergency. Nothing in this OP shall relieve Lead MPs from their obligations under the Tariff.

Energy Emergencies (defined in Section III.C of this OP) may occur at any time as a result of sustained national or regional shortages in fuel availability or deliverability to New England’s Resources. Such shortages of fuel may occur in many forms, including, but **not** limited to: severe drought, interruption to availability or transportation of natural gas, oil, or coal.

Any of the conditions listed below, or a combination of these conditions, may contribute to an Energy Emergency (this is not meant to be an all-inclusive list of possible initiating conditions):

- o One or more pipeline operational flow orders (OFOs) have been declared

- Significant reductions of Resource capability due to natural gas-related issues
- Weather forecast for an extended period of cold or hot weather
- Fuel delivery to a significant number of fossil fuel-fired generating Resources is or may be impaired
- Prolonged drought
- Adverse weather conditions within the Gulf of Mexico, Western Canada, or regional shale gas basins
- Abnormal conditions at regional LNG import, satellite storage, or LNG trucking facilities
- Extremely cold regional, national, or international weather conditions
- Extreme storm conditions off-shore in the Maritimes
- Any viable threat to one or more of the interstate natural gas pipelines or LDCs supplying New England
- Prolonged, significant reductions of capability to import power into the New England region
- Any other serious threat to the integrity of the Bulk Electric System (BES) for which ISO determines that the actions of this OP may mitigate the impact

A sustained environmental limitation on some, or several, of New England's Resources may also contribute to an Energy Emergency.

Energy Emergencies are envisioned to last much longer than capacity deficiencies, which are managed through ISO New England Operating Procedure No. 4 - Actions During a Capacity Deficiency (OP-4) and, under extreme circumstances, through ISO New England Operating Procedure No. 7 - Actions in an Emergency (OP-7). Operable capacity deficiencies are typically experienced at seasonal peak load conditions or upon the occurrence of other emergent system conditions and tend to last for a few hours per event. Because fuel shortages and/or environmental limitations may impact New England's ability to fully meet system load and Ten-Minute Reserve Requirement/s for days, weeks, or months at a time, ISO may need to take action in advance of a projected Energy Emergency to manage and preserve fuel supplies within the region. Unless ISO takes action to address projected Energy Emergencies, a fuel shortage and/or environmental limitations may lead to a significant loss of Resource capacity and more extreme use of OP-4 and OP-7 actions.

The objectives of this OP are:

1. To facilitate strong lines of communication among ISO, interstate natural gas pipelines, LNG import facilities, LDCs, DEs, and Lead MPs regarding all matters relating to Resource fuel availability and environmental limitations;

2. To facilitate identification of critical infrastructure of the interstate natural gas pipeline system in order to ensure critical components are not included in automatic or manual load shed schemes
3. To alert regional stakeholders of actual or anticipated near-term energy deficiency conditions such that stakeholders with Resources in short supply of fuel, or with potential environmental limitations, can take action to replenish fuel supplies and/or take action to mitigate environmental limitations;
4. To alert regional stakeholders of potential energy deficiencies such that they may take action to shorten or reschedule maintenance or repair to transmission facilities or Resources throughout the region;
5. To raise the awareness of New England consumers, Lead MPs, officials of the New England states, regional and national regulators, and regional and national reliability organizations of potential energy deficiencies that may be faced by the region;
6. To allow for timely implementation of load and capacity relief available within actions of OP-4 or through implementation of load shedding through OP-7, in order to address future capacity deficiencies expected as a result of an Energy Emergency.

II. ENERGY EMERGENCY FORECASTING AND REPORTING OVERVIEW

A. DATA COLLECTION PROCESS DESCRIPTION

~~At the periodicity specified in Sections III.A, III.B, and III.C below, ISO shall distribute a blank survey form, OP-21A, to the Lead MP of each applicable Resource. The purpose of OP-21A is to collect data that allows ISO to monitor fuel inventory levels, fuel replenishment plans, and actual or anticipated environmental limitations on Resources within New England. Additionally, ISO shall utilize data submitted on OP-21A to perform periodic Energy Emergency forecasting and reporting, as described in Section II.B of this OP. ISO may report all collected data in aggregation.~~

B.A. ENERGY EMERGENCY FORECASTING AND REPORTING PROCESS DESCRIPTION AND FORECAST ALERT THRESHOLDS

ISO shall perform Energy Emergency forecasting and reporting based on available data that includes the information received from Lead MPs through ~~OP-21A~~the Generator Fuel and Emissions Survey submissions~~Survey submittals~~. Energy Emergency forecasting and reporting is performed at the periodicity specified in Sections III.A, III.B, and III.C. ISO performs Energy Emergency forecasting and reporting by using an hourly 21-day energy assessment, and comparing the results of that assessment with the Energy Emergency forecast alert thresholds (described below) in order to identify and communicate potential reliability issues to regional stakeholders.

The Energy Emergency forecasts are non-binding as forecasted or expected conditions utilized in the development of the forecasts can change. It is the responsibility of the Lead MP to take all actions to ensure that Resources are able to meet applicable obligations under the Tariff.

Energy Emergency Forecast Alert Thresholds

- Forecast MLCC 2 (FMLCC2) – indicates that available Resources during any hour of the Operating Day are forecasted to be less than 200 MW above those required to meet Operating Reserve requirements.
- Forecast Energy Emergency Alert Level 1 (FEEA1) – indicates that available Resources during any hour of the Operating Day are forecasted to be less than those required to meet Operating Reserve requirements, and that the implementation of OP-4 Actions 1 through 5 is being forecasted.
- Forecast Energy Emergency Alert Level 2 (FEEA2) – indicates that available Resources during any hour of the Operating Day are forecasted to be less than those required to meet Operating Reserve requirements and that the implementation of OP-4 Actions 6 through 11 is being forecasted.

- Forecast Energy Emergency Alert Level 3 (FEEA3) – indicates that available Resources during any hour of the Operating Day are forecasted to be insufficient to serve firm load requirements, and the implementation of firm load shedding under OP-7 is being forecasted.

ISO shall identify and report each hour of all Operating Days within the 21-day look ahead of the Energy Emergency forecast as one of the following: normal, FMLCC2, FEEA1, FEEA2, or FEEA3.

ISO shall publish the results of each Energy Emergency forecast on the ISO website. To the extent possible, for each instance where an Energy Emergency forecast alert threshold was met, the results shall include the reason(s) why the threshold was met.

Energy Alert and Energy Emergency Declaration Criteria

ISO shall declare an **Energy Alert**, and take actions as described in Section III.B of this OP, when:

- FEEA2 or FEEA3 is forecasted to occur in at least 1 hour on 1 or more consecutive days in days 6 through 21 of the 21-day energy assessment, or
- Any other reason(s) for which the ISO Chief Operating Officer (COO), or designee, determines that the actions described in Section III.B of this OP may mitigate the impact of an actual or forecasted energy deficiency.

ISO shall declare an **Energy Emergency** and take actions as described in Section III.C of this OP, when:

- FEEA2 or FEEA3 is forecasted to occur in at least 1 hour on 1 or more consecutive days in days 1 through 5 of the 21-day energy assessment, or
- Shedding of firm load under OP-7 is occurring or is anticipated to occur due to an actual energy deficiency resulting from a sustained shortage of fuel availability or deliverability to, or sustained environmental limitations on some or several of New England Resources, or
- Any other reason(s) for which the ISO COO, or designee, determines that the actions described in Section III.C of this OP may mitigate the impact of an actual or forecasted energy deficiency.

For the purposes of this OP, ISO shall declare Normal Conditions any time when neither an Energy Alert nor an Energy Emergency has been declared.

To the extent possible, ISO shall declare Energy Alerts and Energy Emergencies on a daily boundary.

G.B. COMMUNICATIONS

During Normal Conditions (as described in Section III.A of this OP), the ISO staff shall communicate with interstate natural gas pipelines/LDCs as often as necessary, dependent on existing or forecasted system conditions. More frequent communications may occur when warranted by electronic bulletin board (EBB) notices or actual pipeline conditions.

In addition to the communications that occur during Normal Conditions, during an Energy Alert or Energy Emergency (as described in Sections III.B and III.C of this OP, respectively) additional or enhanced electric/gas communications may be warranted. These communications serve to ascertain the status of the interstate natural gas pipelines affecting New England, and increase awareness of activities (e.g., maintenance) that may impact natural gas delivery to New England.

ISO shall communicate with interstate natural gas pipelines/LDCs in accordance with the protocols outlined in OP-21, Appendix B - Electric/Gas Operations Committee's (EGOC) Operations Communications Protocol (OP-21B).

ISO Responsibilities:

- Routine monitoring of interstate natural gas pipeline EBBs notices for indications of potential pipeline curtailments and/or restrictions. If there are indications of possible curtailments or restrictions, ISO staff is responsible for contacting the Lead MP through its DE for each applicable gas-fueled generator and seeking confirmation that each applicable gas-fueled generator has sufficient gas scheduled to its meter(s) to support its scheduled commitment for the next Operating Day.
- Contacting any interstate natural gas pipeline/LDC as necessary regarding Real-Time or forecast conditions on the regional natural gas system.
- Emailing expected electric sector gas consumption hourly load profiles to the interstate natural gas pipelines.
- Reviewing natural gas nominations, via each interstate natural gas pipeline EBB, and contacting the applicable Lead MP through its DE for its respective gas-fueled generator that may indicate a deficient natural gas supply for the current or next Operating Day.
- Contacting each dual-fuel generator after the Day-Ahead Energy Market (DAM) is complete and verifying the type of fuel it anticipates using on the next Operating Day.
- Publishing the results of the Energy Emergency Forecast on the ISO website.
- Declaring and posting Energy Alerts and Energy Emergency declarations on the ISO website.

Responsibilities of each Lead MP through its DE:

- Communicating to ISO, when such change in conditions is known, the available information regarding anticipated or actual reductions in generator availability, including but **not** limited to the ability to procure fuel and physical limitations that could reduce generator output or availability for the Operating Day.
- Communicating to ISO any knowledge of changes to Real-Time fuel deliverability, as soon as possible, to facilitate the proper commitment and dispatch of the affected generator(s).

D.C. REPORTING REQUIREMENTS

- ISO shall submit all necessary reports in accordance with ISO New England Operating Procedure No. 10 - Emergency Incident and Disturbance Notifications (OP-10).
- Each Lead MP shall submit all necessary reports to the extent and as required by the United States (U.S.) Department of Energy (DOE).
- Each Lead MP, through its DE, shall notify ISO when fuel supply emergencies occur that could impact BES adequacy or reliability.
- If ISO determines that Resource availability will affect the adequacy or reliability of the BES or a sub-area of the BES, ISO shall notify the U.S. DOE in accordance with Form DOE-417 Electric Emergency Incident and Disturbance Report (Form DOE-417) requirements.
- ISO shall report to the U.S. DOE using Form DOE-417 when an Energy Emergency has been declared.
- On a case-by-case basis, ISO shall consider reporting to the U.S. DOE using Form DOE-417 whenever supplies of fuel types, other than fuel oil or coal, are diminished below normal levels.

E. DATA RETENTION REQUIREMENTS

~~ISO shall retain all data submitted on OP-21 generator surveys for not less than 36 months.~~

~~ISO shall treat submitted data as Confidential Information in accordance with the ISO New England Inc. Transmission, Markets, and Services Tariff, Attachment D - ISO New England Information Policy.~~

III. ACTIONS DURING NORMAL, ENERGY ALERT, AND ENERGY CONDITIONS

A. NORMAL CONDITIONS

For the purpose of this OP, Normal Conditions are conditions that exist any time that neither an Energy Alert nor an Energy Emergency has been declared.

Data Collection

During Normal Conditions, on the following frequency basis, ISO shall distribute [a blank OP-21A-Generator Fuel and Emissions Surveys form](#) to the Lead MPs of applicable Resources:

- Weekly, in the months of December through March (i.e. winter months), and
- Bi-weekly, in the months of April through November (i.e., non-winter months),

ISO may increase the frequency, up to and including daily, and/or modify the data collection requirements, as necessary, if it finds emergent indications of potential energy deficiencies due to environmental limitations, fuel inventory, procurement or transportation issues, or any other condition that could limit Resource availability.

Each Lead MP shall complete the [blank OP-21A-Generator Fuel and Emissions Surveys form provided by ISO](#) for each applicable Resource and submit it to ISO as soon as possible, but **no** later than the date specified by ISO.

- The Lead MP shall report accurate information on its [completed copy of OP-21A-Generator Fuel and Emissions Surveys](#).
- ISO may contact the Lead MP to ask clarifying questions on any submitted information.

Energy Emergency Forecasting and Reporting

During Normal Conditions, based on available data (which includes information submitted by Lead MPs on [OP-21A-their Generator Fuel and Emissions Surveys forms](#)), ISO shall perform Energy Emergency forecasting and reporting as follows:

- Weekly, in the months of December through March, and
- Bi-weekly, in the months of April through November

ISO shall publish results of each Energy Emergency forecast on the ISO website.

- To the extent possible, for each instance where an Energy Emergency forecast alert threshold was met, the results shall include the reason(s) why the threshold was met

B. ENERGY ALERT CONDITIONS

An **Energy Alert** is an alert that ISO shall declare when:

- FEEA2 or FEEA3 is forecasted to occur in at least 1 hour on 1 or more consecutive days in days 6 through 21 of the 21-day energy assessment, or
- Any other reason(s) for which the ISO COO, or designee, determines that the actions described in Section III.B of this OP may mitigate the impact of an actual or forecasted energy deficiency.

Data Collection

During Energy Alert conditions, on a daily basis, ISO shall distribute [a blank OP-21A-Generator Fuel and Emissions Survey form](#) to the Lead MPs of applicable Resources.

ISO may increase the frequency and/or modify the data collection requirements, as necessary, if it finds emergent indications of potential energy deficiencies due to environmental limitations, fuel inventory, procurement or transportation issues, or any other condition that could limit Resource availability.

Each Lead MP shall complete the [OP-21A form provided by Generator Fuel and Emissions Survey](#) for each applicable Resource and submit it to ISO as soon as possible, but **no** later than the date specified by ISO.

- The Lead MP shall report accurate information on each submitted [OP-21A-Generator Fuel and Emissions Survey form](#).
- ISO may contact the Lead MP to ask clarifying questions on any submitted information.

Energy Emergency Forecasting and Reporting

During Energy Alert Conditions, on a daily basis, ISO shall perform Energy Emergency forecasting and reporting based on available data which includes information submitted by Lead MPs on [their OP-21A-Generator Fuel and Emissions Survey forms](#).

ISO shall publish results of each daily Energy Emergency forecast on the ISO website.

- To the extent possible, for each instance where an Energy Emergency forecast alert threshold was met, the results shall include the reason(s) why the threshold was met.

Energy Alert Actions

When an Energy Alert has been declared, ISO shall:

1. Alert each LCC and surrounding Reliability Coordinator/Balancing Authority (RC/BA) of the Energy Alert.
2. Alert each Lead MP of the Energy Alert via a posting to the ISO website.
3. Alert New England state regulators and officials of the Energy Alert.
4. Initiate daily [data collection using OP-21A-Generator Fuel and Emissions Surveys/forms](#), and daily Energy Emergency forecasting and reporting.

When an Energy Alert has been declared, each Lead MP shall evaluate actual and anticipated fuel supplies and environmental limitations and should consider taking action as necessary to replenish fuel supplies and/or mitigate environmental limitations.

When an Energy Alert has been declared, each Lead MP and LCC shall evaluate scheduled maintenance or repair to transmission facilities or Resources in the region that reduces the capability of a facility or Resource to supply energy to the region and should consider taking action, if possible, to maximize availability of those facilities or Resources.

C. ENERGY EMERGENCY CONDITIONS

An **Energy Emergency** is an emergency that ISO shall declare when:

- FEEA2 or FEEA3 is forecasted to occur in at least 1 hour on 1 or more consecutive days in days 1 through 5 of the 21-day energy assessment, or
- Shedding of firm load under OP-7 is occurring or is anticipated to occur due to an actual energy deficiency resulting from a sustained shortage of fuel availability or deliverability to, or sustained environmental limitations on, some or several of New England's Resources, or

- Any other reason(s) for which the ISO COO, or designee, determines that the actions described in Section III.C of this OP may mitigate the impact of an actual or forecasted energy deficiency.

Data Collection

During Energy Emergency Conditions on a daily basis, ISO shall distribute ~~a a blank OP-21A-Generator Fuel and Emissions Surveys form to~~ Surveys to the Lead MPs of applicable Resources.

ISO may increase the frequency and/or modify the data collection requirements, as necessary, if it finds emergent indications of potential energy deficiencies due to environmental limitations, fuel inventory, procurement or transportation issues, or any other condition that could limit Resource availability.

Each Lead MP shall complete the ~~OP-21A form provided by Generator Fuel and Emissions Surveys~~ ISO for Surveys for each applicable Resource and submit it to ISO as soon as possible, but **no** later than the date specified by ISO.

- The Lead MP shall report accurate information on ~~the each submitted OP-21A-Generator Fuel and Emissions Survey form.~~
- ISO may contact the Lead MP to ask clarifying questions on any submitted information.

Energy Emergency Forecasting and Reporting

During Energy Emergency Conditions, on a daily basis, ISO shall perform Energy Emergency forecasting and reporting based on available data (which includes information submitted by the Lead MPs on their OP-21A-Generator Fuel and Emissions Surveys forms).

ISO shall publish results of each Energy Emergency forecast on the ISO website.

- To the extent possible, for each instance where an Energy Emergency forecast alert threshold was met, the results shall include the reason(s) why the threshold was met.

Energy Emergency Actions

When an Energy Emergency has been declared, ISO shall:

1. Alert each LCC and surrounding Reliability Coordinator/Balancing Authority (RC/BA) of the Energy Emergency.
2. Alert each Lead MP of the Energy Emergency via a posting to the ISO website.
3. Alert New England State regulators and officials of the Energy Emergency.

4. Report the Energy Emergency to the U.S. DOE, using Form DOE-417.
5. Initiate daily [data collection using OP-21A-Generator Fuel and Emissions Surveys](#) forms, and daily Energy Emergency forecasting and reporting.
6. Request that each dual-fuel generator scheduled to operate voluntarily switch to operation on the fuel source that is not in short supply.
7. Implement specific capacity and load relief measures available through actions of OP-4, excluding requesting New England State Governors to reinforce appeals for voluntary load curtailment.

If actions 1 - 7 above do not result in the necessary relief from the forecasted Energy Emergency, or if there is insufficient time for those measures to provide relief, the following actions may be taken:

8. Implement a New England State Governors appeal in accordance with OP-4: Request New England State Governors to reinforce appeals for voluntary load curtailment and the Power Warning Implementation.
9. Under extreme conditions, ISO shall seek reliability relief through load shedding actions available through implementation of OP-7.

When an Energy Emergency has been declared, each Lead MP shall evaluate actual and anticipated fuel supplies and environmental limitations, and should consider taking action, as necessary, to replenish fuel supplies and/or to mitigate environmental limitations.

When an Energy Emergency has been declared, each Lead MP and LCC shall evaluate scheduled maintenance or repair to transmission facilities or Resources in the region that reduces the capability of a facility or Resource to supply energy to the region and should consider taking action, if possible, to maximize availability of those facilities or Resources.

D. CANCELLATION

When conditions have sufficiently improved and the criteria for declaration of an Energy Alert or an Energy Emergency are no longer being met, ISO shall cancel the Energy Alert or Energy Emergency, as applicable

To the extent possible, ISO will cancel Energy Alerts and Energy Emergencies on a daily boundary.

IV. GENERATOR FUEL AND EMISSIONS SURVEY

A. DATA COLLECTION PROCESS DESCRIPTION

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At the periodicity specified in Sections III.A, III.B, and III.C, ISO shall distribute ~~the a~~ Generator Fuel and Emissions Surveys ~~generator survey~~ to the Lead MP of each applicable Resource. The purpose of the Generator Fuel and Emissions Surveys ~~generator survey~~ is to collect data that allows ISO to monitor fuel inventory levels, fuel replenishment plans, and actual or anticipated environmental limitations on Resources within New England. Additionally, ISO shall utilize data submitted ~~as part of the~~ ~~en~~ Generator Fuel and Emissions Surveys ~~generator surveys~~ to perform periodic Energy Emergency forecasting and reporting, as described in Section II.A of this OP. ~~ISO may report all collected data in aggregation.~~

B. SURVEY QUESTIONS

Respondents will be asked to answer the following questions, as applicable, depending on the fuel sources and characteristics of the Resource. ISO may modify the survey questions, as necessary, if it determines that additional information is needed to accomplish the objectives of the Generator Fuel and Emissions Survey process, as described above.

1. Generator Information

- 1.1. Generator name (3 or 4 character asset name)
- 1.2. Do you have plans to retire the ability to burn oil or coal in the next two months? If this generator is capable of burning oil or coal and is not planning on keeping that capability through the next two months, let us know here

2. Oil Information

- 2.1. Station's maximum usable storage capacity of oil, in gallons
- 2.2. Station's current usable storage inventory on site of oil, in gallons
- 2.3. Do you have plans to order more oil within the next two months?
- 2.4. If you selected "Yes" for Question 2.3, what is the expected date of receipt of the oil in MM/DD/YYYY format? i.e. 01/01/2019
- 2.5. If you selected "Yes" for Question 2.3, what quantity of oil, in gallons, has been ordered? If you have continuous replenishment, please explain in Question 4.2.
- 2.6. Is the oil supplier under contract for guaranteed delivery?
- 2.7. Has an alternate supplier been identified in case of failure of your primary ~~delivered~~ delivery source?
- 2.8. Assuming normal replenishment methods, how many MW can **this generator** continuously generate without shutting down due to lack of

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fuel assuming current seasonal conditions? Please assume that any other units sharing this tank are also running simultaneously at a rate where the total consumption rate of all ~~generators~~ units approximately equals the fuel supply rate.

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2.9. If replenishment is on a set schedule, how many days occur between replenishments? If there is no set schedule please enter 9999 in this space.

2.10. What is the maximum volume of usable oil, in gallons, that can be delivered to the generator in a single shipment?

2.11. At what oil level, in gallons, is a replenishment typically ordered?

2.12. List all of the generators that share the oil in this tank

3. Coal Information

3.1. Station's maximum usable storage capacity of coal, in short tons

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3.2. Station's current usable storage inventory on site of coal, in short tons

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3.3. Do you have plans to order more coal within the next two months?

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3.4. If you selected "Yes" for Question 3.3, what is the expected date of receipt of the coal in MM/DD/YYYY format i.e. 12/31/2019?

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3.5. If you selected "Yes" for Question 3.3, what quantity of coal, in short tons, has been ordered? If you have continuous replenishment, please explain in Question 4.54.2.

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3.6. Is the coal supplier under contract for guaranteed delivery?

3.7. Has an alternate supplier been identified in case of failure of your primary ~~deliver~~ delivery source?

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3.8. Assuming normal replenishment methods, what is the maximum output, in MW, this generator can continuously generate without shutting down due to lack of fuel assuming current seasonal conditions? Please assume that any other units sharing this pile are also running simultaneously at a rate where the total consumption rate of all ~~generators~~ units approximately equals the fuel supply rate.

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3.9. How many days does it take for the supplier to deliver the fuel after placing an order?

3.10. If replenishment is on a set schedule, how many days occur between replenishments?

3.11. What is the maximum amount of coal, in short tons, that can be delivered to the generator in a single shipment?

3.12. At what coal level, in short tons, is a replenishment typically ordered?

3.13. List all of the generators that share the coal in this pile

Commented [LJ1]: Same as for oil section

4. Additional Information

4.1. Have any of your fuel supply procurement processes been compromised for any reason?

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4.2. Are there any additional comments that you would like to provide ISO New England System Operations at this time?

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5. Dual Fuel Information

5.1. What are your manufacturer's dual fuel switch-testing requirements?

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5.2. Is the generator capable of starting up without natural gas?

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5.3. How many startups can this generator perform daily on the alternate fuel?

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5.4. What is the weekly limit for startups on the alternate fuel?

5.5. Can the generator operate on both fuels simultaneously?

5.6. Does extended continuous operation on the alternate fuel impose any additional maintenance requirements that would impact the availability of the unit? If yes, please provide details.

6. Fuel Burn

6.1. How much oil, in gallons, did this unit burn since the completion of the previous survey?

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7. Environmental/Emissions Information

7.1. Does the station have any environmental or emissions limitations that may impact the availability of the units at the station?

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7.2. What is the pollutant limit that your generator is most likely to violate? For example, if the pollutants that you monitor are SO_x and NO_x, and the current accumulated SO_x amount is closest to its limit, that would be the "most limiting emission limit"

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7.3. For the most limiting emission limit at this time, what is the limit periodicity?

- 7.4. For the most limiting emission limit at this time, how much of the limit is remaining?
- 7.5. For the most limiting emissions limit at this time, is there any additional information you would like to provide?
- 7.6. For the second most limiting emission limit at this time, what is the pollutant?
- 7.7. For the second most limiting emission limit at this time, what is the limit periodicity?
- 7.8. For the second most limiting emission limit at this time, how much of the limit is remaining?
- 7.9. For the second most limiting emissions limit at this time, is there any additional information you would like to provide?
- 7.10. Are there any additional environmental limitations at this time? (seasonal permitting, water restrictions, etc.) If yes, please provide details the nature of the limitation and any anticipated impacts it may cause.

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C. DATA RETENTION REQUIREMENTS AND REPORTING

ISO shall retain all data submitted in response to Generator Fuel and Emissions Surveys for **not** less than 36 months.

ISO shall treat submitted data as Confidential Information in accordance with the ISO New England Inc. Transmission, Markets, and Services Tariff, Attachment D - ISO New England Information Policy.

ISO may report all collected data in aggregation.

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IV.V. GENERATOR WINTER READINESS SURVEY

To facilitate ISO's situational awareness of generator readiness for operations during the winter months the ISO will annually distribute a Generator Winter Readiness Survey¹. Survey responses are for informational purposes only.

The objectives of this survey are to facilitate ISO's understanding of the following, as it relates to the winter readiness of the region's Generator Assets:

1. Winter preparation activities;

¹ The Generator Winter Readiness Survey was initially completed prior to the winter period of 2019-2020, in part, as a response to the FERC/NERC joint report, "The South Central United States Cold Weather Bulk Electric System Event of January 17, 2018" issued on July 18, 2019.

2. Ambient temperature limitations on Real-Time capabilities or future capabilities;
3. Specific protocols followed in the event of extreme cold weather events;
4. Specific training completed prior to cold weather conditions

A. SURVEY PROCESS

Annually, prior to November 1, ISO shall distribute a survey to the Lead MPs of all Generator Assets in New England.

Each applicable Lead MP shall annually complete the survey provided by ISO and submit it to ISO as soon as possible, but **no** later than December 1, unless otherwise specified by ISO.

- The Lead MP shall report accurate information on each submitted survey.
- ISO may contact the Lead MP to ask clarifying questions on any submitted information.

B. SURVEY QUESTIONS

ISO shall include the following questions on the annual Generator Winter Readiness Survey. ISO may modify the survey questions, as necessary, if it determines that additional information is needed to accomplish the objectives of the Generator Winter Readiness Survey process, as described above.

1. Below what ambient temperature (°F) is it expected that this Resource would no longer be able to start?
2. Is there an identified ambient temperature (°F) at which equipment damage may occur that may potentially impact the Resource's future availability? If yes, please describe the temperature at which damage may occur and the nature of the impact(s).
3. Is the availability of this Resource's on-site primary or backup fuel supply potentially impacted by extreme cold weather? If yes, please describe the nature of this potential impact on the fuel supply and also describe what measures are in place to limit the impact of the extreme cold weather on fuel availability.
4. For natural gas-fired generators, does this Resource hold firm capacity rights on the applicable natural gas pipeline with a path from a supply source to the meter for this Resource? If yes, please provide additional clarifying information as necessary to explain the nature of those rights.
5. For natural gas-fired generators, have arrangements been made, or will they be made, to source gas for this Resource from alternate supply sources (e.g. LNG supply from Distrigas, Canaport, or Excelerate). If yes, please provide additional clarifying information as necessary to explain the nature of arrangements that have been made, or when alternate gas supply arrangements are expected to be

made.

6. Are there any other specific limitations on operation and/or capability of this Resource that are anticipated due to extreme cold weather? If yes, please describe the nature of the limitation(s).
7. Did this Resource experience any equipment freeze-related or other cold weather-related issues which limited the availability of the Resource last winter? If yes, please describe the issues experienced and any remedial actions that have been taken to eliminate or minimize the potential of similar issues occurring under future similar conditions.
8. Is there a winter weather preparation procedure in place in order to prepare this Resource for winter operation?
9. By what date do you normally plan to complete the actions described in your winter weather preparation procedure?
10. Does the winter weather preparation procedure include processes, staffing plans, and timelines that direct all key activities before, during, and after severe winter weather events?
11. Does the winter weather preparation procedure include winterization of all components (e.g. freeze protection measures and technologies) that are critical for continued operation of this Resource?
12. Does the winter weather preparation procedure include performance of periodic maintenance on and inspection of freeze protection measures (e.g. inspection of heat tracing equipment and thermal insulation on critical components)
13. Does the winter weather preparation procedure include a list of critical components (e.g. instruments, transmitters) that require increased surveillance during severe winter weather events?
14. Please describe any other major components of the winter weather preparation procedure for this Resource and, if necessary, providing clarifying information related to any of the responses above.
15. If the Resource does not have a specific winter weather preparation procedure in place, please describe why one may not be necessary.
16. Do staff responsible for operation of this Resource receive annual winter preparation training that highlights necessary preparations and expectations for severe winter weather events?
17. Have any improvements been made to this Resource's winter weather preparation procedure since last winter? If yes, please describe the improvements.

18. Are there any outstanding preparations or other incomplete work relating to winter readiness that would prevent this Resource from starting, or would increase the potential for this Resource to trip offline during an extreme cold weather event?

C. DATA RETENTION REQUIREMENTS AND REPORTING

ISO shall retain all data submitted in response to Generator Winter Readiness Surveys for **not** less than 36 months.

ISO shall treat submitted data as Confidential Information in accordance with the ISO New England Inc. Transmission, Markets, and Services Tariff, Attachment D - ISO New England Information Policy.

ISO may report all collected data in aggregation.

V.VI. NATURAL GAS CRITICAL INFRASTRUCTURE SURVEY

To ensure that the critical infrastructure of the interstate natural gas system are not served by electrical transmission or distribution circuits that may be subject to automatic or manual load shedding schemes, ISO shall annually perform a Natural Gas Critical Infrastructure Survey.

A. SURVEY PROCESS

Annually, ISO shall distribute a survey to representatives of each interstate natural gas pipeline company operating within New England as well as the Canaport LNG facility located in Saint John, New Brunswick, CA and the Everett LNG facility in Everett, MA.

Each applicable representative should complete the survey by compiling a list of its critical facilities. Critical facilities,² for the purposes of this survey, include infrastructure that is critical to the reliable flow of natural gas to customers, including natural gas-fired generating facilities and thereby requires a supply from the electrical grid to maintain operations.

ISO may modify the survey questions, as necessary, if it determines that additional information is needed to accomplish the objectives of the Natural Gas Critical Infrastructure Survey process, as described above.

ISO shall forward completed surveys to the applicable Local Control Center(s) to facilitate a review of load shedding procedures, schemes, and circuits to verify that natural gas infrastructure deemed to be critical is not connected to or located on any predefined electrical circuits.

² Examples of critical facilities, for the purposes of this survey, includes, but is not limited to; LNG liquefaction/vaporization facilities, control centers, gate stations, pipeline compressor stations, and other components/facilities deemed critical to operations by each pipeline or facility

B. SURVEY QUESTIONS

The following data points are requested for each component identified to be a critical facility:

1. Physical address of component
2. Applicable meter number
3. Feeder name/number (if known)

C. DATA RETENTION REQUIREMENTS AND REPORTING

ISO shall retain all data submitted in response to Natural Gas Critical Infrastructure Surveys for **not** less than 36 months.

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OP-21 REVISION HISTORY

Rev. No.	Date	Reason
Rev 0	11/04/05	Original Version for Winter 2005/2006
Rev 1	10/13/06	Revised OP for permanent use
Rev 2	06/01/10	Updated for the changes to OP #4 actions for FCM
Rev 3	08/28/14	Biennial review by procedure owner completed; Added referenced to support new format Globally used BES in place of BPS; Added sections on actions for Energy Inventory Accounting, Normal Conditions
Rev 3.1	06/15/16	Periodic review performed requiring no changes; Made administrative changes required to publish a Minor Revision;
Rev 4	06/01/18	Biennial review by procedure owner completed; Added required corporate document identity to all page footers; Globally, minor editorial changes and updates to make content consistent with current conditions, business process practices, and management expectations; Section I Introduction 2 nd paragraph, replaced "...Capacity Scarcity Condition..." with "...Capacity Shortage..." Section II.IV.B (Energy Emergency Conditions) 1 st paragraph, replaced "...Capacity Scarcity Condition..." with "...Capacity Shortage..."
Rev 5	10/19/18	Major re-write to include modified survey requirements and incorporation of Energy Emergency forecasting and reporting process.
Rev 6	10/02/20	Biennial review by procedure owner completed ; Incorporated Sections IV and V as new sections.
Rev 6.1	01/12/21	Document replaced to reconcile format issues; Revised OE-417 title to reflect new DOE-417.
Rev 7	TBD	Revision to incorporate new Survey Platform Generator Fuel and Emission Survey section directly into the wording main body and retire Appendix A