



User Guide for Submitting Peak Contribution Values

Version 1
2022

ISO New England Inc.



About this user guide

The User Guide is grouped into independent sections arranged by topics. It is not necessary to read the guide from beginning to end.

You may:

- Select a topic from the [Table of contents](#) on page 5.
- Refer to the file formats provided in the [Appendix](#) from the table of contents or from the list on page 26.



CAUTION

- ❖ Company names and any numerical values are fictitious and not to be associated with any actual market customer.
- ❖ Though we strive to maintain this guide current, the screen views in this guide may not fully reflect the current production environment.

Change Summary

Revision	Date	Comments
Version 1.0	May , 2022	Initial draft

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1 Overview

Certain participants have the responsibility to submit peak contributions to ISO New England for market settlement. The “Peak Contributions” user interface for this activity resides in the SMD Applications Home Page, which is accessed through Internet facilities. Software and hardware requirements for accessing the ISO-NE SMD marketplace are listed on the ISO-NE web page at: <https://www.iso-ne.com/participate/support/web-browser-support>

Users need to register with ISO-NE Participant Support in order to submit, search for, and upload Peak Contribution Values information in the SMD Application.

Registration for market system users can be done by going to the registration area of the ISO-NE web page at: <https://www.iso-ne.com/participate/applications-status-changes/new-registration>

Once registered, market system users will be provided with the link to access the SMD Applications Home Page, which will then allow direct access to SMD software applications.

Access to the SMD Sandbox will also be restricted to registered market system users. Questions or inquiries about market access should be addressed to ISO-NE Participant Support.

Summary: The Use of Peak Contribution Values

Peak Contributions are a crucial component of the Forward Capacity Market settlements and are required for accurate and timely settlements of the ISO New England wholesale markets.

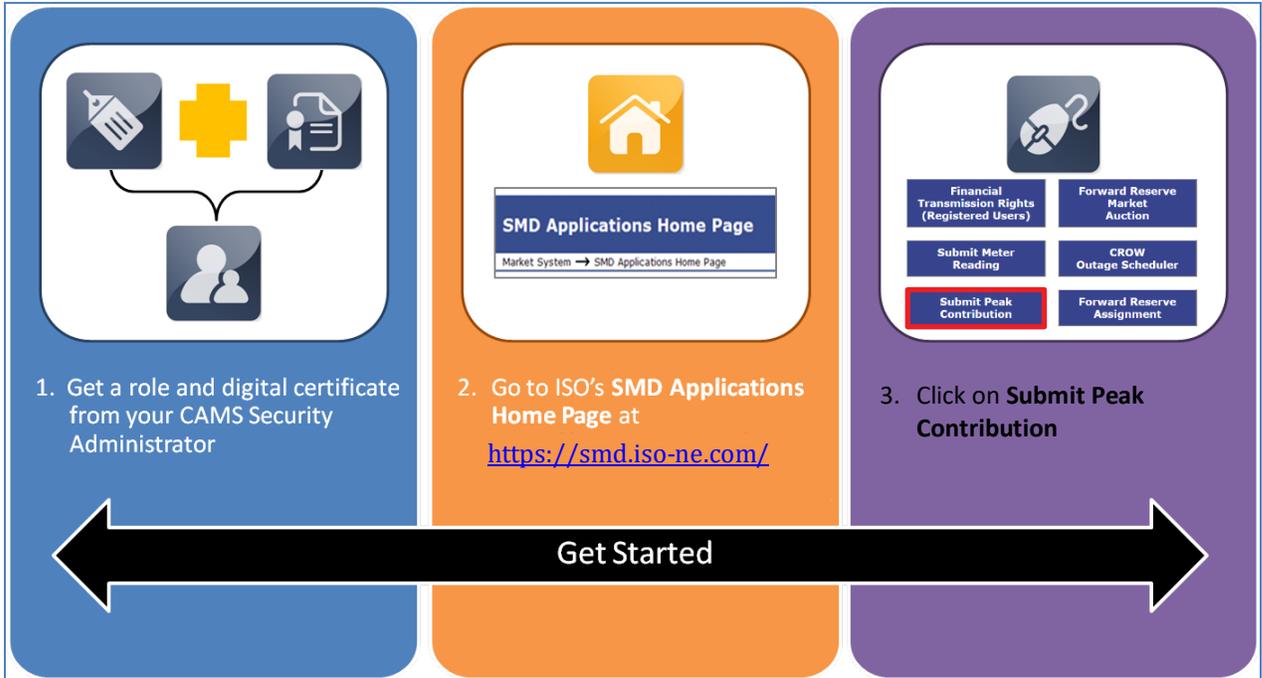
- Peak contribution submitters may submit values manually for a single day or a range of days in the commitment period. Users may also submit peak contributions by file upload.
- The deadline for peak contribution submittal for the initial settlement is 1:00 p.m. on the second business day after the operating day.
- In the rare circumstance where a peak contribution submitter is unable to process and submit peak contributions by the obligated deadline, the ISO will estimate the peak contribution values for those assets that are missing.
- The deadline for peak contribution submittal for Data Reconciliation Process using the SMD Application’s user interface is 5:00 pm on the 99th day.
- A calendar which details these deadlines by precise date for each operating month is located [here](#).

Summary: The Mechanics of Peak Contribution Values Submittals

- Submit peak contributions via upload or manually.

2 How to:

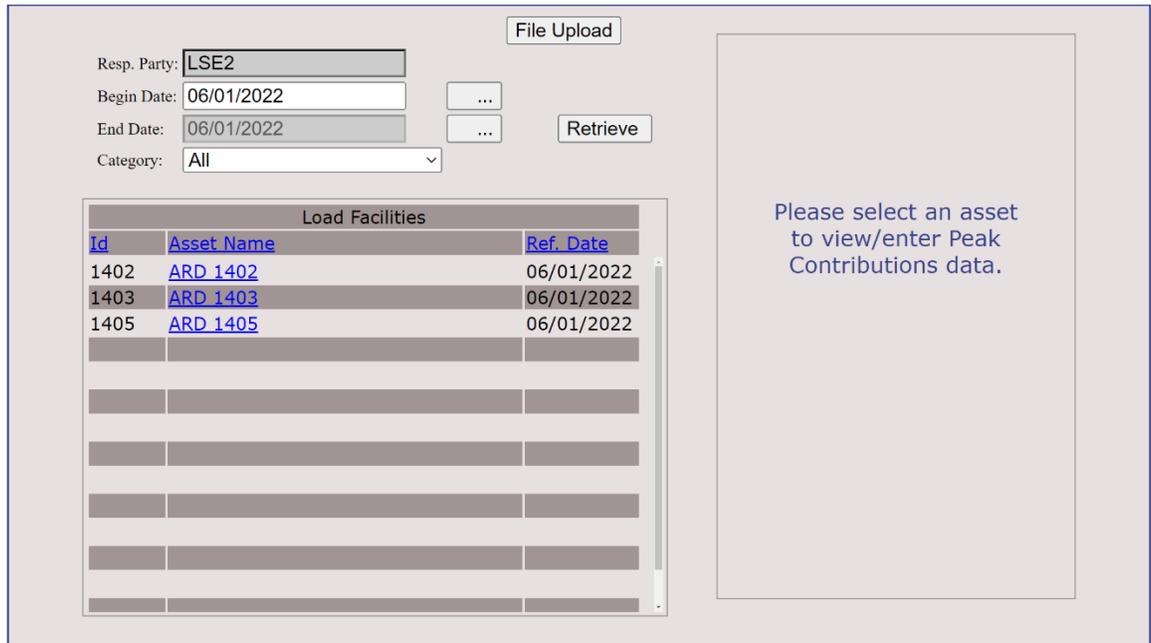
2.1 Get Started



2.1.1 Layout

2.1.1.1 Submit Peak Contribution UI Layout

- After the user has clicked on the Submit Peak Contribution button, the default Peak Contribution page will display.



File Upload

Resp. Party: LSE2

Begin Date: 06/01/2022 ...

End Date: 06/01/2022 ...

Category: All

Retrieve

Load Facilities		
<u>Id</u>	<u>Asset Name</u>	<u>Ref. Date</u>
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022

Please select an asset to view/enter Peak Contributions data.

2.2 Submit Peak Contributions

2.2.1 Submittal via File Upload

2.2.1.1 Submittal via File Upload for a single day

1. The Resp. Party field automatically defaults to the login digital certificate information.

Load Facilities		
Id	Asset Name	Ref. Date
1402	ARD_1402	06/01/2022
1403	ARD_1403	06/01/2022
1405	ARD_1405	06/01/2022

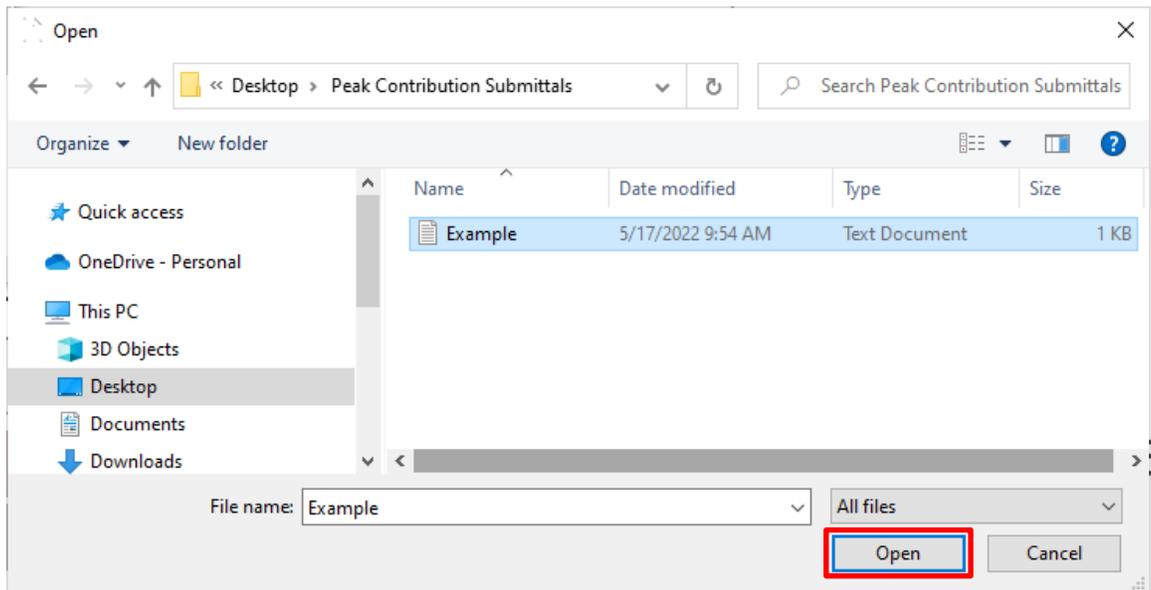
2. Click the File Upload button to upload a file containing peak contribution for one day or a time period.

Peak Contributions File Upload		
Id	Asset Name	Ref. Date
1402	ARD_1402	06/01/2022
1403	ARD_1403	06/01/2022
1405	ARD_1405	06/01/2022

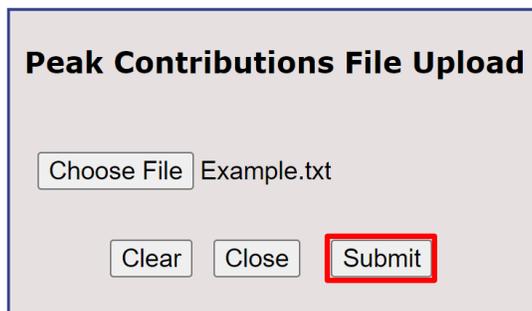
3. Click the Choose File button to locate the file containing the set of peak contributions for the operating day.

Peak Contributions File Upload		
Id	Asset Name	Ref. Date
1402	ARD_1402	06/01/2022
1403	ARD_1403	06/01/2022
1405	ARD_1405	06/01/2022

4. Browse and navigate to the appropriate path/file and select the upload file of choice. Click the Open button.



5. Text box containing the chosen upload path/file is displayed. Click the Submit button to upload the peak contributions file to ISO-NE.



- When the file upload is complete, the message “Peak Contributions submittal confirmation” is displayed. (The file must be in an acceptable format. See section: 2.2.1.3 [Acceptable File Formats for File Upload](#). See the [Appendix](#) for file examples.)

Peak Contributions submittal confirmation

Customer Identifier = 5
Asset ID = 1405
Date = 06/01/2022
1 Daily tag submitted successfully

- The user may either save or print the confirmation for record keeping.

Peak Contributions submittal confirmation

2.2.1.2 Submittal via File Upload for multiple days

- The Resp. Party field automatically defaults to the login digital certificate information.

Load Facilities		
Id	Asset Name	Ref. Date
1402	ARD_1402	06/01/2022
1403	ARD_1403	06/01/2022
1405	ARD_1405	06/01/2022

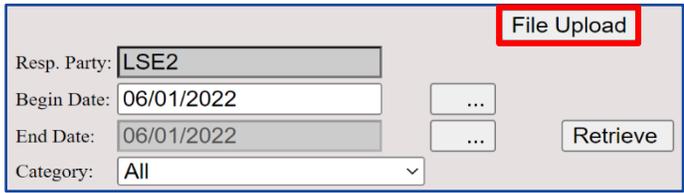
Please select an asset to view/enter Peak Contributions data.

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Version 1

ISO-NE Public

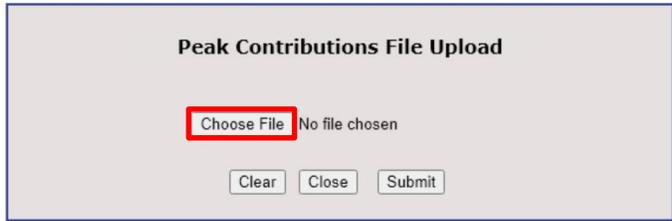
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2. Click the File Upload button to upload a file containing peak contribution for multiple days.



The screenshot shows a web form for file upload. The 'File Upload' button is highlighted with a red box. The form contains the following fields: 'Resp. Party' with the value 'LSE2', 'Begin Date' with '06/01/2022', 'End Date' with '06/01/2022', and 'Category' with a dropdown menu set to 'All'. There are also 'Retrieve' and 'File Upload' buttons.

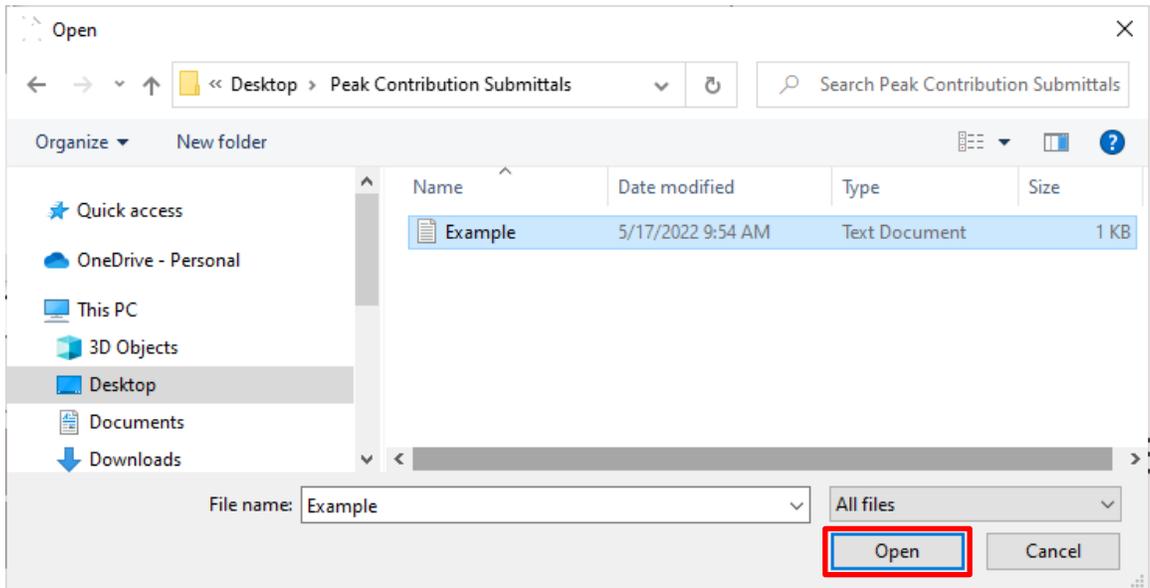
3. Click the Choose File button to locate the file containing the set of peak contributions for the operating days.



The screenshot shows a dialog box titled 'Peak Contributions File Upload'. The 'Choose File' button is highlighted with a red box. The text 'No file chosen' is displayed next to it. There are also 'Clear', 'Close', and 'Submit' buttons at the bottom.

Note: Values for multiple day upload must be repeated in the file upload. Please see section 2.2.1.3 for reference.

4. Browse and navigate to the appropriate path/file and select the upload file of choice. Click the Open button.



- Text box containing the chosen upload path/file is displayed. Click the Submit button to upload the peak contributions file to ISO-NE.

Peak Contributions File Upload

Choose File Example.txt

Clear Close Submit

- When the file upload is complete, the message “Peak Contributions submittal confirmation” is displayed. (The file must be in an acceptable format. See section: 2.2.1.3 Acceptable File Formats for File Upload. See the Appendix for file examples.)

Peak Contributions submittal confirmation

Print
Close
Save as...

Customer Identifier = 5
Asset ID = 1405
Date = 06/01/2022
1 Daily tag submitted successfully

Customer Identifier = 5
Asset ID = 1405
Date = 06/02/2022
1 Daily tag submitted successfully

- The user may either save or print the confirmation for record keeping.

Peak Contributions submittal confirmation

Print
Close
Save as...



IMPORTANT

- ❖ Peak Contribution data submittal deadline is 1:00 p.m. on the second business day after the operating day.
- ❖ For information about the due dates for revised peak contributions for resettlements, please refer to the [Metering and Resettlement Deadlines](#) on the web.

2.2.1.3 Acceptable File Formats for File Upload

2.2.1.3.1 CSV Peak Contribution File Upload Format

```
<Component>
***
<Customer Identifier>,<Asset ID>,<Tag Date>
<Cap Period Begin Date>,<MW amount>
***
<Customer Identifier>,<Asset ID>,<Tag Date>
<Cap Period Begin Date>,<MW amount>
```

Note: The <Component> field is always “Daily Tag” (not case-sensitive) for the file uploads described in this user guide.

```
Daily Tag
***
1,201,06/01/2022
06/01/2022,-20
***
1,201,06/02/2022
06/01/2022,-20
***
1,201,06/03/2022
06/01/2022,-20
```

Note: The file uploads can be for future days in the commitment period. Values should be repeated for each day in the file upload.

2.2.1.3.2 XML Peak Contribution File Upload Format

- Every XML upload file is expected to start with two lines: the ISO New England-defined XML character encoding, and the ISO New England-defined XML Schemas. For instance, an XML Peak Contribution file must begin with these two lines:

```
<?xml version="1.0" encoding="ISO-8859-1" ?>
<!DOCTYPE DailyTags PUBLIC "-//ISO New England, Inc//DTD Daily Tag Submission 1.0//EN'
```

- General format:

```
<?xml version="1.0" encoding="ISO-8859-1" ?>
<!DOCTYPE DailyTags PUBLIC "-//ISO New England, Inc//DTD Daily Tag Submission 1.0//EN'
'http://www.iso-ne.com/support/tech/dtd/sms/dailytag_1_0.dtd'>
<DailyTags >
  <Asset CustomerId="1" AssetId="201" TagDate="06/01/2022" >
    <DailyTag CapPeriodBeginDate ="06/01/2022" MWAmount="-20" />
  </Asset>
  <Asset CustomerId="1" AssetId="201" TagDate="06/02/2022" >
    <DailyTag CapPeriodBeginDate ="06/01/2022" MWAmount="-20" />
  </Asset>
  <Asset CustomerId="1" AssetId="201" TagDate="06/03/2022" >
    <DailyTag CapPeriodBeginDate ="06/01/2022" MWAmount="-20" />
  </Asset>
</DailyTags >
```

Note: The file uploads can be for future days in the commitment period. Values should be repeated for each day in the file upload.

2.2.2 Manually Enter Peak Contributions

- Most users will use 2.2.1 to submit peak contribution. To manually submit peak contribution for individual assets, use the following steps:

2.2.2.1 Manually entering one value for a single day.

1. The Resp. Party field automatically defaults to the login digital certificate information. The Begin Date and End Date default to the most current Operating Day to be submitted.

Load Facilities		
Id	Asset Name	Ref. Date
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022

2. To select a different begin date for the data submittal, click on the ellipsis button.

3. Select the desired Begin Date selecting the month and year using the drop-down box.

<< year		2022		year >>		
		June				
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

4. Click and choose the Category from the drop-down. There are two options: All or Missing Peak Contributions.

The screenshot shows a form with the following fields: Resp. Party: LSE2, Begin Date: 06/01/2022, End Date: 06/01/2022, and Category: All. The Category dropdown menu is open, showing two options: All and Missing Peak Contributions. The 'Retrieve' button is visible to the right of the form.

5. Click the Retrieve button

The screenshot shows the same form as in step 4, but the 'Retrieve' button is now highlighted with a red box.

6. Select the Asset Name from the list retrieved.

The screenshot shows the form with the 'Retrieve' button clicked. Below the form, a table titled 'Load Facilities' is displayed. The table has three columns: Id, Asset Name, and Ref. Date. The row for Id 1405 and Asset Name ARD 1405 is highlighted with a red box.

Id	Asset Name	Ref. Date
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022

- On the right side of the UI, the box will populate with information for the asset selected. Select the period for that value.

File Upload

Resp. Party:

Begin Date: ...

End Date: ...

Category:

Retrieve

Load Facilities		
Id	Asset Name	Ref. Date
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022

Asset Id: 1405
 Asset Name: ARD 1405
 Tag Date: 06/01/2022

Capacity Commitment Period	Peak Date	Peak Contribution (MWh)
06/01/2022 - 05/31/21		

Submit for period:

Begin Date: ...

End Date: ...

Reset Submit

- Type the peak contribution value into the blank box under the Peak Contribution (MWh) header.

File Upload

Resp. Party:

Begin Date: ...

End Date: ...

Category:

Retrieve

Load Facilities		
Id	Asset Name	Ref. Date
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022

Asset Id: 1405
 Asset Name: ARD 1405
 Tag Date: 06/01/2022

Capacity Commitment Period	Peak Date	Peak Contribution (MWh)
06/01/2022 - 05/31/21		-20

Submit for period:

Begin Date: ...

End Date: ...

Reset Submit

9. Click the Submit button.

File Upload

Resp. Party: LSE2

Begin Date: 06/01/2022 ...

End Date: 06/01/2022 ...

Retrieve

Category: All

Load Facilities		
Id	Asset Name	Ref. Date
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022

Asset Id: 1405

Asset Name: ARD 1405

Tag Date: 06/01/2022

Capacity Commitment Period	Peak Date	Peak Contribution (MWh)
06/01/2022 - 05/31/2022		-20

Submit for period:

Begin Date: 06/01/2022 ...

End Date: 06/01/2022 ...

Reset Submit

10. A notification will pop up to show the data was successfully submitted for the date.

Peak Contributions data submitted successfully for 06/01/2022

OK

2.2.2.2 Manually entering one value for multiple days

1. The Resp. Party field automatically defaults to the login digital certificate information. The Begin Date and End Date default to the most current Operating Day to be submitted.

The screenshot shows a web application interface with the following elements:

- Form Fields:**
 - Resp. Party: LSE2 (highlighted with a red box)
 - Begin Date: 06/01/2022
 - End Date: 06/01/2022
 - Category: All
- Buttons:** File Upload, Retrieve
- Table:**

Load Facilities		
Id	Asset Name	Ref. Date
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022
- Message:** Please select an asset to view/enter Peak Contributions data.

2. To select a different begin date for the data submittal, click on the the ellipsis button.

This screenshot is similar to the previous one, but the ellipsis button (three dots) next to the Begin Date field is highlighted with a red box.

3. Select the desired Begin Date selecting the month and year using the drop-down box.

The screenshot shows a date selection calendar for the year 2022. The month is set to June. The calendar grid shows the following dates:

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

4. Click and choose the Category from the drop-down. There are two options: All or Missing Peak Contributions.

The screenshot shows a form with the following fields: Resp. Party: LSE2, Begin Date: 06/01/2022, End Date: 06/01/2022, and Category: All. The Category dropdown menu is open, showing two options: All and Missing Peak Contributions. The 'Retrieve' button is visible to the right of the form.

5. Click the Retrieve button

The screenshot shows the same form as in step 4, but the 'Retrieve' button is now highlighted with a red box. The Category dropdown menu is closed and shows 'All'.

6. Select the Asset Name from the list retrieved.

The screenshot shows the form with the 'Retrieve' button clicked. A table titled 'Load Facilities' is displayed with the following data:

Id	Asset Name	Ref. Date
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022

The row for 'ARD 1403' is highlighted with a red box. To the right of the table, a message box says: 'Please select an asset to view/enter Peak Contributions data.'

- On the right side of the UI, the box will populate with information for the asset selected.

File Upload

Resp. Party: LSE2

Begin Date: 06/01/2022 ...

End Date: 06/01/2022 ...

Category: All

Retrieve

Load Facilities		
Id	Asset Name	Ref. Date
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022

Asset Id: 1403
 Asset Name: ARD 1403
 Tag Date: 06/01/2022

Capacity Commitment Period	Peak Date	Peak Contribution (MWh)
06/01/2022 - 05/31/2022		

Submit for period:

Begin Date: 06/01/2022 ...

End Date: 06/01/2022 ...

Reset Submit

- Select the Submit for period in the lower box on the right side of the UI

File Upload

Resp. Party: LSE2

Begin Date: 06/01/2022 ...

End Date: 06/01/2022 ...

Category: All

Retrieve

Load Facilities		
Id	Asset Name	Ref. Date
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022

Asset Id: 1403
 Asset Name: ARD 1403
 Tag Date: 06/01/2022

Capacity Commitment Period	Peak Date	Peak Contribution (MWh)
06/01/2022 - 05/31/2022		

Submit for period:

Begin Date: 06/01/2022 ...

End Date: 06/01/2022 ...

Reset Submit

- Use the ellipsis buttons next to Begin Date and End Date to select the period from the calendar.

Submit for period:

Begin Date:

End Date:



- Type the peak contribution value into the blank box under the Peak Contribution (MWh) header for the period selected.

File Upload

Resp. Party:

Begin Date:

End Date:

Category:

Load Facilities		
Id	Asset Name	Ref. Date
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022

Asset Id: 1403
 Asset Name: ARD 1403
 Tag Date: 06/01/2022

Capacity Commitment Period	Peak Date	Peak Contribution (MWh)
06/01/2022 - 05/31/2022		-35

Submit for period:

Begin Date:

End Date:

11. Click the Submit button.

File Upload

Resp. Party: LSE2

Begin Date: 06/01/2022 ...

End Date: 06/01/2022 ...

Category: All

Retrieve

Load Facilities		
Id	Asset Name	Ref. Date
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022

Asset Id: 1403
Asset Name: ARD 1403
Tag Date: 06/01/2022

Capacity Commitment Period	Peak Date	Peak Contribution (MWh)
06/01/2022 - 05/31/2022		-35

Submit for period:

Begin Date: 06/01/2022 ...

End Date: 06/30/2022 ...

Reset Submit

12. A notification will pop up to show the data was successfully submitted for the period selected.

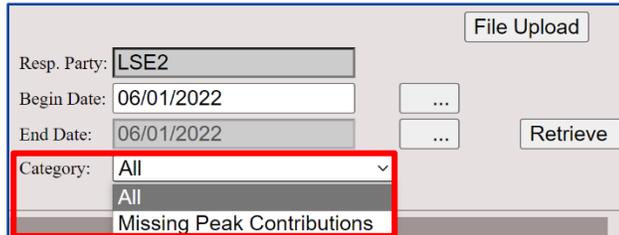
30 new/updated Peak Contributions submitted successfully for the range of dates from 06/01/2022 to 06/30/2022

OK

2.2.3 Search and Retrieve Function

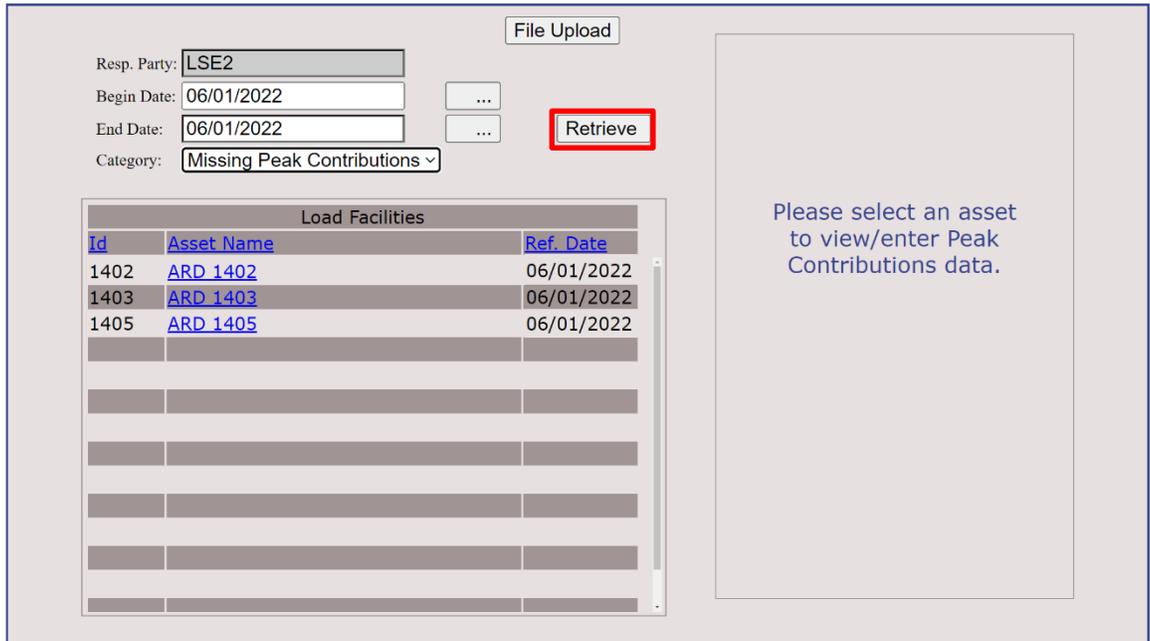
2.2.3.1 Search for Load Facilities Peak Contributions with missing data

1. Select desired Begin Date using the calendar function.
2. Select Missing Peak Contributions Category from the drop-down



The screenshot shows a search form with the following fields: Resp. Party: LSE2, Begin Date: 06/01/2022, End Date: 06/01/2022, and Category: All. The Category dropdown menu is open, showing 'All' and 'Missing Peak Contributions'. A red box highlights the 'Missing Peak Contributions' option. There are also 'File Upload' and 'Retrieve' buttons.

3. Click Retrieve



The screenshot shows the search form after clicking the 'Retrieve' button. The 'Retrieve' button is highlighted with a red box. Below the form is a table titled 'Load Facilities' with the following data:

Id	Asset Name	Ref. Date
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022

To the right of the table is a message: "Please select an asset to view/enter Peak Contributions data."

4. The Load Facilities Peak Contributions that meet the filter choice will be displayed

File Upload

Resp. Party: LSE2

Begin Date: 06/01/2022 ...

End Date: 06/01/2022 ... Retrieve

Category: Missing Peak Contributions

Load Facilities Peak Contributions		
<u>Id</u>	<u>Asset Name</u>	<u>Ref. Date</u>
1405	ARD_1405	06/01/2022

Please select an asset to view/enter Peak Contributions data.

2.2.3.2 Search for Load Facilities Peak Contributions with missing data

1. Select desired Begin Date using the calendar function.
2. Click and choose the All Category from the drop-down.

File Upload

Resp. Party: LSE2

Begin Date: 06/01/2022 ...

End Date: 06/01/2022 ... Retrieve

Category: All

- All
- Missing Peak Contributions

3. Click Retrieve to display Load Facilities Peak Contributions that meet the filter choice.

File Upload

Resp. Party: LSE2

Begin Date: 06/01/2022 ...

End Date: 06/01/2022 ... Retrieve

Category: All

4. Click and choose an asset from the list.

File Upload

Resp. Party:

Begin Date: ...

End Date: ...

Category: v

Retrieve

Load Facilities		
Id	Asset Name	Ref. Date
1402	ARD_1402	06/01/2022
1403	ARD_1403	06/01/2022
1405	ARD_1405	06/01/2022

Please select an asset to view/enter Peak Contributions data.

5. The display on the right will return previously submitted peak contribution information.

File Upload

Resp. Party:

Begin Date: ...

End Date: ...

Category:

Retrieve

Load Facilities		
<u>Id</u>	<u>Asset Name</u>	<u>Ref. Date</u>
1402	ARD 1402	06/01/2022
1403	ARD 1403	06/01/2022
1405	ARD 1405	06/01/2022

Asset Id: 1403
Asset Name: ARD 1403
Tag Date: 06/01/2022

Capacity Commitment Period	Peak Date	Peak Contribution (MWh)
06/01/2022 - 05/31/20	<input type="text"/>	<input type="text"/>

Submit for period:

Begin Date: ...

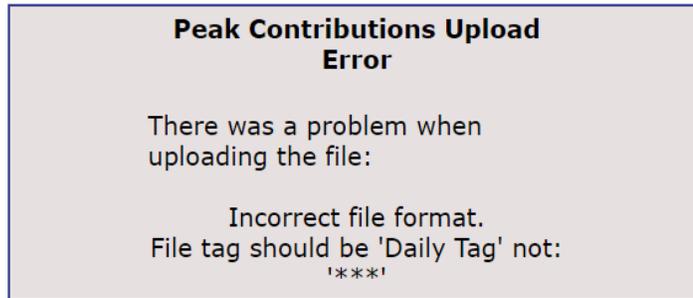
End Date: ...

Reset Submit

3 Troubleshooting

3.1 Uploading an Incorrectly Formatted File

- The upload file will be rejected if it is not properly formatted. Below is an example of error message that may be displayed.

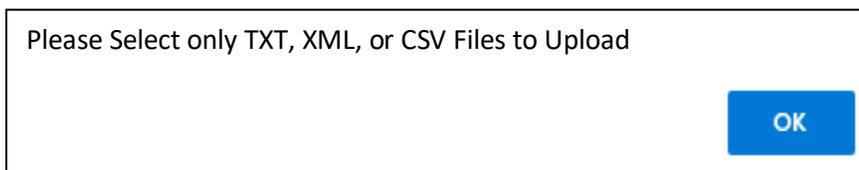


- Read the error message for possible errors.
- Review the file for extra spaces or missing delimiter, incorrect file tag and asset number.
- Correct the file format to continue with the upload.

3.2 Uploading Wrong File Types



- The peak contribution UI only accepts the following types of files:
 - Extensible Markup Language (.xml)
 - Comma-Separated Values (.csv)
 - Text file (.txt)



- Correct the file type to continue with the upload.

3.3 Peak Contributions UI Times Out

System Error

Application could not determine the reason for the error
and could not recover.

Failure occurred at 10:30:00AM, 06/01/2022
Please call ISO-NE CS.

- Uploading a large file, especially a complete month of DRP data, may cause the application to time out.

4 Appendix

4.1 Information on CSV File

4.1.1 CSV File Examples

Example File

```
Daily Tag
***
1,201,06/02/2022
06/01/2022,-20
***
1,201,06/03/2022
06/01/2022,-20
***
1,294,06/04/2022
06/01/2022,-20
```

4.1.2 CSV File Definitions

Field	Description	Format	Required
Component	Defines the type of upload file. In this case, the type should be: Daily Tag.	Specify: Daily Tag (not case sensitive)	Yes
Customer Identifier	Contains the customer's identification number.	Maximum length is 9 characters.	Yes
Asset ID	Contains the identification number of a Market System Lad Asset	Maximum length is 9 characters.	Yes
Tag Date	Contains the applicable date for this data.	MM/DD/YYYY	Yes
Cap Period Begin Date	Contains the begin date of the applicable Capacity Commitment Period for which the Tag is submitted.	MM/DD/YYYY	Yes
MW amount	Contains the daily tag mw value for the specified date and CapPeriod.	Total length cannot exceed 10 characters, which includes 3 decimal places.	Yes

4.2 Information on XML File

4.2.1 XML File Examples

Example File

```
<?xml version="1.0" encoding="ISO-8859-1" ?>
<!DOCTYPE DailyTags PUBLIC '-//ISO New England, Inc//DTD Daily Tag Submission 1.0//EN'
'http://www.iso-ne.com/support/tech/dtd/sms/dailytag_1_0.dtd'>
<DailyTags >
  <Asset CustomerId="1" AssetId="201" TagDate="06/02/2022" >
    <DailyTag CapPeriodBeginDate ="06/01/2022" MWAmount="-20" />
  </Asset>
  <Asset CustomerId="1" AssetId="201" TagDate="06/03/2022" >
    <DailyTag CapPeriodBeginDate ="06/01/2022" MWAmount="-20" />
  </Asset>
  <Asset CustomerId="1" AssetId="294" TagDate="06/03/2022" >
    <DailyTag CapPeriodBeginDate ="06/01/2022" MWAmount="20" />
  </Asset>
</DailyTags >
```

4.2.2 XML File Definitions

Field	Description	Format	Required
CustomerId	Contains the customer's identification number.	Maximum length is 9 characters.	Yes
AssetId	Contains the identification number of a Market System Asset	Maximum length is 9 characters.	Yes
TagDate	Contains the applicable date for this data.	MM/DD/YYYY	Yes
CapPeriodBeginDate	Contains the begin date of the applicable Capacity Commitment Period for which the Tag is submitted.	MM/DD/YYYY	Yes
MW Amount	Contains the daily tag mw value for the specified date and CapPeriod.	Total length cannot exceed 10 characters but includes up to 3 decimal places.	Yes

5 Participant Support

5.1 By Internet



<http://www.iso-ne.com/support/index.html>

5.2 By Telephone



Days of Operation

During Regular Business Hours, Monday through Friday: 8:00 A.M. to 5:00 P.M. ET:
(413) 540-4220

The Participant Support Hotline is **NOT** staffed on the following days:

New Year's Day	Labor Day
Martin Luther King Day	Columbus Day
Presidents Day	Veterans Day
Good Friday	Thanksgiving Day
Patriots Day	Day After Thanksgiving
Memorial Day	Christmas Eve Afternoon (12:00 to 17:00)
Juneteenth	Christmas Day
Independence Day	

For after-hours business emergencies, contact Participant Support at **(877) 226-4814** (pager).

5.3 By Email



AskISO@iso-ne.com

5.4 Ask ISO Manager

Ask ISO is available to anyone that wants to submit an inquiry or information to ISO New England. The Ask ISO Manager role is managed in CAMS and is granted access to users by their company security administrator. This role allows the user to view all cases for all users within their organization. Ask ISO can be accessed by clicking the link on the ISO New England [Participant Support landing page](#) or for those with active digital certificates via a link at the left of the [SMD homepage](#).

6 Links

6.1 ISO New England Home Page

<http://www.iso-ne.com/index.html>

6.2 ISO New England Training Page

<http://www.iso-ne.com/support/training/index.html>

6.3 ISO New England FAQ Page

<http://www.iso-ne.com/support/faq/index.html>

6.4 SMD Site for ISO Applications

<https://smd.iso-ne.com/>

6.5 SMD Site for ISO Sandbox Applications

<https://sandboxsmd.iso-ne.com/>

6.6 ISO New England Glossary and Acronyms

<http://www.iso-ne.com/participate/support/glossary-acronyms>

6.7 References used in this Guide

Manual 28 - Data Submission Timing and Responsibilities:

<https://www.iso-ne.com/participate/rules-procedures/manuals/>

Metering and Resettlement Deadlines:

<https://www.iso-ne.com/markets-operations/settlements/deadlines/>